



Onsite Mobile Network Annex to the BT One Phone SME Schedule

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A note on 'you'

'You' and 'your' mean the Customer.

Words defined in the General Terms and Schedule

Words that are capitalised but have not been defined in this Annex have the meanings given to them in the General Terms or in the Schedule.

Part A – The Onsite Mobile Network

1 This Annex

- 1.1 The terms of this Annex apply in addition to the terms of the General Terms and the Schedule.
- 1.2 This Annex will apply where you have ordered an Onsite Mobile Network, as set out in an applicable Order.

2 Service Summary

BT will provide you with an Onsite Mobile Network that will provide you with the ability to:

- 2.1 make and receive voice calls; and
- 2.2 send and receive information including messaging services such as Texts, MMS or email or access information from the Internet.

3 Onsite Mobile Network

- 3.1 A Minimum Term applies to the Onsite Mobile Network.
- 3.2 Where a Device or Customer Handset within which a BT One Phone SIM Card is installed:
 - 3.2.1 is in range of the Onsite Transmission Equipment, it will connect to the Onsite Mobile Network, if it is enabled to do so; and
 - 3.2.2 is not in range of the Onsite Transmission Equipment or is not enabled to connect to the Onsite Mobile Network, it will connect to the Mobile Network, subject to Paragraphs 6.1.4 and 6.1.5 of the Schedule.
- 3.3 Where a call commences on the Mobile Network, it will continue on the Mobile Network even if the Device or Customer Handset in which the BT One Phone SIM Card is installed comes within range of the Onsite Transmission Equipment.
- 3.4 Where a call commences on the Onsite Mobile Network and the Device or Customer Handset in which the BT One Phone SIM Card is installed moves out of the range of the Onsite Transmission Equipment, the call will be handed over to the Mobile Network, subject to Paragraphs 6.1.4 and 6.1.5 of the Schedule.

4 Onsite Transmission Equipment

BT will provide the Onsite Transmission Equipment in Open Mode.

5 Specific Terms

5.1 Termination for Convenience

For the purposes of Clause 17 of the General Terms, either BT or you may, at any time after the Service Start Date and without cause, terminate the Onsite Mobile Network by giving ninety (90) days' Notice to the other.

5.2 Invoicing

BT will invoice you for the Charges in the amounts set out in any applicable Order or in Section 10c of the BT Price List.



Part B – Service Delivery and Management

6 BT's Obligations

6.1 During Operation

- 6.1.1 On and from the Service Start Date, BT will monitor the ability of the Onsite Mobile Network to support Mobile Subscriptions at the Site.
- 6.1.2 If BT reasonably believes that an Onsite Mobile Network at a Site is unable to adequately support the number of Mobile Subscriptions at the Site, BT may request that you place an Order for additional Onsite Transmission Equipment or other infrastructure in accordance with Paragraph 8.2.1 of the Schedule.
- 6.1.3 BT may suspend the Service Level if you do not place an Order in accordance with Paragraph 6.1.2.

7 Your Obligations

7.1 During Operation

- 7.1.1 If you are using your own Backhaul Connection to deliver the Onsite Mobile Network, you will:
 - (a) ensure that the onsite structured cabling that is supporting the Onsite Mobile Network is of the required specification, as defined by BT;
 - (b) supply the correct number of data connections for the mobile coverage units to be routed back to the installed BT One Phone Service network equipment;
 - (c) ensure the BT One Phone Service coverage equipment is provided with a clean connection across your data backbone (using separated VLAN) to the BT One Phone Service access router; and
 - (d) ensure that the BT One Phone Service demarcation point is the data port at the BT One Phone Service access router; all intermediary cabling and data connections will be your responsibility.
- 7.1.2 You will notify BT in writing where you:
 - (a) anticipate a significant increase in Mobile Subscriptions at a Site temporarily or permanently; or
 - (b) require an increase in the number of Mobile Subscriptions at a Site.
- 7.1.3 If you are using your existing Internet connection to deliver the transmission of the Onsite Mobile Network back to the BT One Phone network, you will be responsible for delivering a transmission connection of required speed and size to support the Onsite Mobile Network, as defined by BT.



Part C – Defined Terms

8 Defined Terms

In addition to the defined terms in the General Terms and the Schedule, capitalised terms in this Annex will have the below meanings (and in the case of conflict between these defined terms and the defined terms in the General Terms, these defined terms will take precedence for the purposes of this Annex). BT has repeated some definitions in this Annex that are already defined in the General Terms. This is to make it easier for you to find the definitions when reading this Annex.

“**Open Mode**” means any device with a BT or EE SIM card, including those of a third party, within range of the Onsite Transmission Equipment will be able to use the signal generated from the Onsite Transmission Equipment.

“**Schedule**” means the BT One Phone SME Schedule to the General Terms.