



Business Circle Complete Terms and Conditions (where standard business tariffs apply)

- a) Conditions for BT Mobile Services apply in addition to these Business Circle Complete Terms and Conditions.
- b) The Minimum Period of this Agreement is 12, 18 or 24 months. Each connection is subject to a 12, 18 or 24 month Minimum Term. The Minimum Term must be the same as the Minimum Period.
- c) Business Circle Complete is an optional addition to your voice service which enables you to use connections to the Service as part of your virtual private network.
- d) The monthly subscription charge, which depends on the selected total number of connections and Minimum Term, covers:
 - i) unlimited voice calls made within the UK: between your BT mobiles, to other BT mobile users in the UK, to a maximum of 10 UK fixed business line numbers you have with BT and nominate commencing with 01, 02 and 03 and unlimited voice mail retrievals from your BT mobile, at no extra cost and subject to our reasonable business use policy set out in paragraph (f) below. Other calls are charged at the standard applicable Business Circle Complete pence per minute rate;
 - ii) unlimited SMS as an optional extra applied to all connections provided under this Agreement and free for the first three months of the Minimum Term. After that unlimited SMS will automatically be charged per connection at the Business Circle Complete monthly unlimited SMS rate UNLESS you contact Customer Services in advance to remove the unlimited SMS. Unlimited SMS usage applies to SMS sent within the UK to the BT mobile users and other UK mobile users and excludes international, roaming and premium rate SMS. The monthly subscription per connection applies for a minimum period of three months and you can add or remove the unlimited SMS option up to three times during any 12 month period. Where unlimited SMS is removed, SMS usage will be charged at the standard applicable Business Circle Complete per message charge. Unlimited SMS is subject to our reasonable business use policy set out in paragraph (f) below;
 - iii) 3 MB of data per connection. Usage above this is chargeable at our standard applicable rate;
 - iv) the first handset on the account. Extra handsets are available at the monthly subscription charge for additional handsets.
- e) You can add Blackberry Internet Service (with or without Satellite Navigation) for an additional monthly charge. This gives you unlimited data subject to our reasonable business use policy set out in paragraph (f) below. Blackberry Internet Service (with or without Satellite Navigation) is subject to our Terms and Conditions for Blackberry Internet Service (with or without Satellite Navigation).
- f) Our reasonable business use policy – unlimited voice calls, unlimited SMS and unlimited data described in paragraph d) sub-paragraphs (i) and (iii) and paragraph e) above are available on the basis of reasonable business use which is expected to be:
 - i) for voice calls - below 10,000 minutes per month per connection;
 - ii) for SMS – below 3,000 texts per month per connection; and
 - iii) for Blackberry Internet Service (with or without Satellite Navigation) data and BT Office Anywhere data - up to 100 MB of data per month per connection. This includes the 3MB data provided with standard Business Circle Complete.

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We will monitor your usage of the Service. If your usage exceeds the above reasonable business use parameters in any month we may ask you to moderate your usage. If you fail to do so, we may suspend or terminate the Agreement or move you to a more suitable Tariff.

We reserve the right to modify the above classification of reasonable business use on 28 days written notice.