

A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the BT Services under your agreement with BT.

2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the Optical Broadband IFA Service as set out in this Annex for as long as BT provides the Optical Broadband IFA Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 BT provides 2Mb - 155Mb network connectivity to you, and third parties to connect from international undersea fibre cables landing stations to data centres in the UK
- 3.2 BT provides a managed platform that Processes basic business information to enable the services selected by you to be delivered and maintained.
- 3.3 In the event you generate an incident report against the service being provided, contact information (business email/telephone) for you will be used to allow incident management to progress to resolution.

4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you may be:

- 4.1.1 name;
- 4.1.2 email address;
- 4.1.3 postal address;
- 4.1.4 country of residence;
- 4.1.5 phone number;
- 4.1.6 contact notes from calls;
- 4.1.7 signatures;
- 4.1.8 name of customer; and
- 4.1.9 job title

- 4.2 The Customer Personal Data will concern the following categories of Data Subjects:

- 4.2.1 your employees;
- 4.2.2 your customers or third parties; and
- 4.2.3 any Data Subject (as controlled by you).