

### A Note On 'You'

'You' and 'your' mean the Customer.

## Data Processing Annex

### 1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the Managed Ethernet Access & Wholesale Mobile Connect Services.

### 2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the Managed Ethernet Access & Wholesale Mobile Connect Services as set out in this Annex for as long as BT provides the Managed Ethernet Access & Wholesale Mobile Connect Services and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

### 3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 BT provides a managed platform that Processes basic personal information to enable the Services selected by you.
- 3.2 BT also provides you with access to a self-service capability and Personal Data such as user IDs and passwords are controlled by BT.
- 3.3 The personal data captured is use to enable orders to be fulfilled and maintained.

### 4 Types Of Personal Data and Categories of Data Subjects

4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you may be:

- 4.1.1 name;
- 4.1.2 gender;
- 4.1.3 e-mail address;
- 4.1.4 phone number;
- 4.1.5 contact records
- 4.1.6 notes/records;
- 4.1.7 user ID/login/account;
- 4.1.8 passwords;
- 4.1.9 validation details/shared secret questions;
- 4.1.10 identity management;
- 4.1.11 name of customer;
- 4.1.12 company.

This list is not exhaustive as you will specify what Customer Personal Data is Processed.

4.2 The Customer Personal Data may concern the following categories of Data Subjects:

- 4.2.1 your end users; and
- 4.2.2 your employees, directors and contractors.

This list is not exhaustive as you will specify what Customer Personal Data is Processed.