

### A Note On 'You'

'You' and 'your' mean the Customer.

## Data Processing Annex

### 1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the BT Mobile Device Management Service.

### 2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the BT Mobile Device Management Service as set out in this Annex for as long as BT provides the BT Mobile Device Management Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

### 3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 BT One Mobile Secure Access has been developed to allow mobile employees to connect to the corporate network simply and securely anywhere in the world, via fixed or wireless networks.
- 3.2 The Service utilises asset information including operating system, applications used and whether the mobile device being used is the property of the end user. The Service captures and uses information relating to the applications and content including the business mails and documents that the end user is using.
- 3.3 BT supports you in the implementation of security policies including the automated upgrading of operating systems and applications through the distribution of software. A log of such activity is kept for your audit trail and compliance purposes, including any prompts, actions and escalations relating to the end user activity required to assure compliance.

### 4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you will be:
  - 4.1.1 website or IP address;
  - 4.1.2 name;
  - 4.1.3 address;
  - 4.1.4 telephone number;
  - 4.1.5 email address;
  - 4.1.6 job title;
  - 4.1.7 company name;
  - 4.1.8 contact records;
  - 4.1.9 usage records (call, internet or router logs);
  - 4.1.10 identity management - user profiles;
  - 4.1.11 end user asset details (mobile devices);
  - 4.1.12 applications loaded and used by end user;
  - 4.1.13 actions and/or escalations that the end user is accountable for (e.g.: for removing or updating insecure applications or content from their device); and
  - 4.1.14 utilisation of applications including business email services.
- 4.2 The Customer Personal Data will concern the following categories of Data Subjects:
  - 4.2.1 your employees;
  - 4.2.2 your customers or third parties; and
  - 4.2.3 any Data Subject (as controlled by you).