

A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the BT One Voice Mobile Access Service.

2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the BT One Voice Mobile Access Service as set out in this Annex for as long as BT provides the BT One Voice Mobile Access Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 One Voice Mobile Access routes international mobile calls from the caller's home country over the BT One Voice global network to cut costs.
- 3.2 BT provides the managed Service, including a mobile app that Processes basic personal information to enable the services selected by you. BT also provides you with access to a self service capability and Personal Data such as user IDs and passwords that are controlled by BT.
- 3.3 BT provides billing information and utilises end user usage data.

4 Types Of Personal Data and Categories of Data Subjects

4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you will be:

- 4.1.1 website or IP address;
- 4.1.2 name;
- 4.1.3 address;
- 4.1.4 telephone number;
- 4.1.5 email address;
- 4.1.6 job title;
- 4.1.7 company name;
- 4.1.8 contact records;
- 4.1.9 usage records (call, internet or router logs); and
- 4.1.10 identity management - user profiles.

4.2 The Customer Personal Data will concern the following categories of Data Subjects:

- 4.2.1 your employees;
- 4.2.2 your customers or third parties; and
- 4.2.3 any Data Subject (as controlled by you).