

### A Note On 'You'

'You' and 'your' mean the Customer.

## Data Processing Annex

### 1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the One Cloud Featurenet 1000 Service.

### 2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the One Cloud Featurenet 1000 Service as set out in this Annex for as long as BT provides the One Cloud Featurenet 1000 Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

### 3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 BT provides a VPN Service which allows existing PABXs to continue to handle on-site calls, while traffic between sites is routed through the BT managed network via digital or analogue access channels.
- 3.2 Limited Personal Data is Processed by BT as the product only utilises originating and terminating Calling Line Identifiers or IP addresses which may or may not be Personal Data.
- 3.3 BT provides billing information and utilises end user usage data.

### 4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you will be:
  - 4.1.1 usage records (call records);
  - 4.1.2 telephone number; and
  - 4.1.3 IP address.
- 4.2 The Customer Personal Data will concern the following categories of Data Subjects:
  - 4.2.1 your employees;
  - 4.2.2 your customers or third parties; and
  - 4.2.3 any Data Subject (as controlled by you).