

### A Note On 'You'

'You' and 'your' mean the Customer.

## Data Processing Annex

### 1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the GTM Global IP Exchange Service.

### 2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the GTM Global IP Exchange Service as set out in this Annex for as long as BT provides the GTM Global IP Exchange Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

### 3 The Nature And Purpose Of The Processing Of Personal Data

3.1 Interoperability services enable communication providers to connect to each other, to connect their end users to other end users, and to pay and get paid for doing so – independent from the technology, networks or devices used. The Service provides first storage Interoperability, i.e. a clearing house for IP connecting:

3.1.1 VoIP to VoIP or TDM;

3.1.2 data traffic to GRX and Video to 3G or 4G mobiles; and

3.1.3 migrating to an all-IP environment including number management, portability and cost management.

3.2 The Service utilises telephone numbers and IP addresses and generates usage information for BT billing and onward charging purposes by you.

3.3 Traffic and CLI or IP addresses cannot be identified back to an end user by BT.

### 4 Types Of Personal Data and Categories of Data Subjects

4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you will be:

4.1.1 website or IP address;

4.1.2 telephone number; and

4.1.3 call and usage records.

4.2 The Customer Personal Data will concern the following categories of Data Subjects:

4.2.1 your employees;

4.2.2 your customers or third parties; and

4.2.3 any Data Subject (as controlled by you).