

A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the Conditions of Sale - Mobile Devices Service.

2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the Conditions of Sale - Mobile Devices Service as set out in this Annex for as long as BT provides the Conditions of Sale - Mobile Devices Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 BT Processes (hosts) any information that is generated by your use (or your employees', agents' or subcontractors' use) of the voice recording features

4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you may be:

- 4.1.1 name;
- 4.1.2 gender;
- 4.1.3 e-mail Address(s);
- 4.1.4 postal Address;
- 4.1.5 phone Number;
- 4.1.6 contact Number;
- 4.1.7 associated Persons;
- 4.1.8 contact notes from calls;
- 4.1.9 opinions written on a person;
- 4.1.10 signatures;
- 4.1.11 identifiers provided by Devices, applications, tools and protocols;
- 4.1.12 call records;
- 4.1.13 viewing preferences;
- 4.1.14 network kit allocated;
- 4.1.15 router logs;
- 4.1.16 Personal Data traffic and communications records; and
- 4.1.17 recordings.

This list is not exhaustive as you will specify what Customer Personal Data is Processed.

- 4.2 The Customer Personal Data may concern the following categories of Data Subjects:

- 4.2.1 your end users; and
- 4.2.2 your employees, directors and contractors.

This list is not exhaustive as you will specify what Customer Personal Data is Processed.