



Bundle Terms Schedule to the General Terms

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A NOTE ON 'YOU'

'You' and 'your' mean the Customer.

WORDS DEFINED IN THE GENERAL TERMS

Words that are capitalised but have not been defined in these Bundle Terms have the meanings given to them in the General Terms, the BT Business Broadband Schedule, the BT Business Call Essentials Schedule and Annex and the BT Business Services (Telephone Service – PSTN) Schedule.

1 THE BUNDLE PRODUCT

- 1.1 BT will provide you with the following components which will form a single bundled service:
 - 1.1.1 BT Business Broadband;
 - 1.1.2 BT Business Call Essentials; and
 - 1.1.3 BT Business Services (Telephone Service – PSTN),
(each a “**Component**” and together the “**Bundle Product**”).
- 1.2 Your contract for the Bundle Product will consist of the following, the order of priority, highest first, is:
 - 1.2.1 these Bundle Terms;
 - 1.2.2 the individual Component terms - BT Business Broadband Schedule, BT Calls and Lines Packages Schedule to the General Terms, BT Business Call Essentials Annex to the BT Calls and Lines Packages Schedule and the BT Business Services (Telephone Service – PSTN) Schedule found at www.bt.com/terms (the “**Schedules**”);
 - 1.2.3 any Annex or Order that BT provides to you;
 - 1.2.4 the General Terms found at www.bt.com/terms; and
 - 1.2.5 the BT Price List found at www.bt.com/pricing (or any other online address that BT may advise you of),
(the “**Contract**”).
- 1.3 In case of any conflict, these Bundle Terms take priority over any of the underlying terms in the Schedules.
- 1.4 Clause 2 of the General Terms is deleted and replaced with the wording at Paragraph 1.2 of this Contract.

2 BUNDLE TERMS

- 2.1 **Minimum Period of Service**
 - 2.1.1 BT will provide the Bundle Product for the Minimum Period of Service.
 - 2.1.2 At the end of the Minimum Period of Service, unless one of us has given 30 days' Notice to the other of an intention to terminate the Bundle Product in accordance with the Contract, BT will continue to provide the Bundle Product and each of us will continue to perform our obligations under the Contract.
 - 2.1.3 If either of us gives 30 days' Notice to the other of an intention to terminate the Bundle Product, BT will cease delivering the Bundle Product at the time of 23:59 on the last day of the Minimum Period of Service.
- 2.2 **Charges**
 - 2.2.1 If you start using any of the already installed Components before the Service Start Date, BT may charge you the standard Charges for these used Components as set out in the Schedules and the BT Price List.
 - 2.2.2 Instead of paying BT the Recurring Charges as set out in the Schedules, from the Service Start Date, you will pay BT the Monthly Bundle Price for the Bundle Product.
 - 2.2.3 You will pay BT all other Charges as set out in the Schedules.
- 2.3 **Termination and Termination Charges**
 - 2.3.1 For the purposes of Clause 17 of the General Terms, either of us may, at any time after the Service Start Date and without cause, terminate a Component or all of the Bundle Product by giving 30 days' Notice to the other. Termination of the Bundle Product will terminate all Components.
 - 2.3.2 If you terminate the Bundle Product during the Minimum Period of Service in accordance with Paragraph 2.3.1, you will pay BT a Termination Charge, equal to the Monthly Bundle Price for the Bundle Product, for the remainder of the Minimum Period of Service.
 - 2.3.3 If you terminate an individual Component of the Bundle Product (as opposed to all of the Bundle Product) in accordance with Paragraph 2.3.1:

- (a) BT will continue to provide you with the remaining Components;
- (b) the Minimum Period of Service will continue to apply to each of the remaining Components; and
- (c) you will no longer pay BT the Monthly Bundle Price for the Bundle Product and instead will pay BT the standard recurring Charges for the remaining Components as set out in the Schedules and the BT Price List; and
- (d) where termination is within the Minimum Period of Service, you will pay BT a Termination Charge equal to the proportion of the Monthly Bundle Price attributed to the terminated Component for any remaining months of the Minimum Period of Service.

2.4 Bundle Regrade

2.4.1 During the Minimum Period of Service, and if BT agrees, you may convert your existing Bundle Product to:

- (a) a higher value Bundle Product free of charge; or
- (b) a lower value Bundle Product subject to paying a regrade Charge as set out in Section 52, Part 6, Subpart 3 of the BT Price List,

("Regrade").

2.4.2 If you complete a Regrade in accordance with Paragraph 2.4.1, your new Bundle Product will be subject to a new Minimum Period of Service.

2.5 Converting to Bundle Product

2.5.1 If you wish to combine eligible individual BT services into a Bundle Product and BT agrees that this is an 'upgrade' to your services, you will be able to do so at any time.

2.5.2 If BT determines that combining eligible individual BT services into a Bundle Product is a 'downgrade', then BT may charge you a downgrade Charge and you will be only able to do so (without incurring any early termination charges) for BT Business Broadband, during the last six months of your BT Business Broadband Minimum Period of Service.

2.6 Moving Sites

2.6.1 Where you request to BT that you wish to move the Bundle Product to a new Site:

- (a) BT will continue to charge you the Monthly Bundle Price for the Bundle Product;
- (b) BT will continue to provide the Bundle Product under the terms of this Contract; and
- (c) you will not be required to pay Termination Charges provided that the requested date for the move of the Bundle Product to a new Site is within five Business Days from when you wish the Bundle Product to stop being provided at your existing Site.

2.6.2 If you request the transition period of moving your Bundle Product from your existing Site to your new Site in accordance with Paragraph 2.6.1(c) to be longer than five Business Days:

- (a) the Monthly Bundle Price will cease to apply to the Bundle Product and you will pay the standard recurring charges applicable to the individual Components of the Bundle Product as set out in the Schedules and the BT Price List; and
- (b) if you wish to continue to receive a Monthly Bundle Price for the Bundle Product, you will be required to sign a new contract for the Bundle Product which will be subject to a new Minimum Period of Service and revised Monthly Bundle Price.

3 DEFINED TERMS

"Minimum Period of Service" means a period of months beginning on the Service Start Date, as set out in an Order.

"Monthly Bundle Price" means the recurring monthly charge for the Bundle Product as set out in Section 59 of the BT Price List.

"Service Start Date" means the date BT confirms to you that it has provided you with the last Component of the Bundle Product.