



Stop crime in  
its tracks, secure  
convictions in court

Surveillance Solutions from BT: **Police**



## Crime watching

Policing Britain's streets is tough at the best of times, let alone now. In the face of unprecedented financial cutbacks, local authorities are increasingly up against it. In some areas they're having to pull funding for public space CCTV, with serious consequences for law enforcement and investigation.

Making sure you always have access to the video surveillance you need to protect citizens, and prevent and detect crime is a formidable challenge.

We believe we've got the solution.



## Introducing Surveillance Solutions from BT

We're the UK's market-leading specialist in public space CCTV and video surveillance. We used to be part of BT Redcare but now we're Surveillance Solutions from BT, designing and delivering end-to-end managed surveillance systems.

We cover everything: solution design, installation of cameras, fixed and mobile networks, and Command and Control centres; training, in-life support, and maintenance.

Police forces across the UK rely on our real-time surveillance services to fight crime, whether it's catching offenders in the act or gathering high-quality evidence that's admissible in court when it comes to securing a conviction.

Over 80 per cent of the country's public authority control rooms use our technology every minute of every day. And they've been doing that for over 25 years.

When it comes to public surveillance, we've got form.

## Money too tight to mention? We can still help.

At the very time when squeezed budgets are forcing local authorities to cut back on their surveillance systems, the technology is better than it's ever been.

Image quality is superb, allowing for swift and confident identification of suspects and analysis of situations; mobile surveillance can livestream local CCTV images directly onto the smartphone or tablet screen of the officers on the ground; and systems are secure, reliable, and cost-effective.

We can help you build your strategy so you can stay in the game and balance the books.

### **Go on a digital journey, drive costs down**

We helped Sussex Police consolidate nine separate surveillance systems and control rooms into one fixed Command and Control solution.

Because we've connected every single public space CCTV camera on their patch to the new network, officers can now access any camera from the single control room.

Before, they had to drive round all nine sites to gather surveillance evidence. This was running up 180,000 miles a year. Not only was this a colossal waste of valuable policing time, it was also draining the fuel and vehicle maintenance budgets.

### **Put your safety cameras in the fast lane**

If you're still using wet-film safety cameras, you'll know that recovering the images is a real pain: you have to visit the camera and physically remove the film. It's expensive and far from efficient.

Our Safety Camera Connect service transmits images and data from digital safety cameras straight into your Command and Control centre. Nobody has to waste time driving from camera to camera to remove and replace the film. And there's no processing and delivery time.

When your safety camera operation moves this fast, you can slow down traffic more effectively, bringing accident rates down and improving road safety.



# Evidence that stands up

Public space surveillance helps policing in three ways:

## 1. Deterring crime and anti-social behaviour

Cameras on streets, at transport hubs, public parks, football stadiums, shopping centres, and so on all contribute to reassuring a more peaceful, law-abiding community. Some authorities are already using overt surveillance to improve the security of car parks, particularly after dark.

## 2. Investigating crime and catching suspects

Police forces across the UK rely on our real-time surveillance services to fight crime at all levels, whether it's using real-time surveillance to catch offenders in the act or as a prime source of evidence when mounting an investigation.

With our Mobile Surveillance portfolio, the control room can live stream secure CCTV images directly onto the smartphone or tablet screen of the officers on the ground, for efficient and effective policing. Sussex Police are already using helicopters to follow events on the ground with cameras that transmit real-time video back to the Command and Control in Lewes Police HQ.

And with forces linking specialist officers to live events miles away, officers are able to contribute virtual expertise to incidents that would otherwise be out of reach.

## 3. Securing a conviction

With HD-quality video imaging catching criminals in the act, even in low-light, suspects are increasingly admitting guilt at an early stage. Show the suspect the playback in the interview room and you can secure a swift guilty plea, which means you may not have to remand them overnight in a cell, freeing up space, resources, and police time. And that equates to a saving of around £1,500 a case.

But the benefits don't end there: with fewer low-level misdemeanours clogging up the courts, the judiciary can concentrate on the more serious, complex cases.

High-quality CCTV evidence is persuasive, both in and out of the courtroom.

Compelling video evidence plays a part in the Crown Prosecution Service deciding to send a case to court in the first place. And juries find clear, high-definition video footage hard to ignore.

# Why police forces want to work with us

## We're a surveillance solution consultancy

We work with over 1,800 public sector customers. We're present in over 80 per cent of the UK's public authority control rooms. We connect over 44,000 CCTV/video channels to control rooms. Our networks carry over half a million images a second – that's 43 billion a day. Every day.

Trust us, we know what we're doing. And what do we do? Everything.

## Design

We don't sell you an off-the-shelf solution. We'll work with you to figure out how we can help you meet your challenges. And we'll also come up with some ideas that you may not have thought of.

## Supply

We know which technology you need, whether it's for community safety, traffic management, or environmental monitoring. Whatever you need, we've got the partnerships to deliver it.

## Project management

Unlike our competitors, we'll have our hands on every aspect of your surveillance solution: the cameras and peripherals, the control technology, and the networks. We'll project manage the complete installation. And we won't hand it over until we've tested every component and you're satisfied that everything is tip-top.

## Training

We'll train your people on how to use everything: cameras, apps, networking, control room software. The whole caboodle.

## In-life support

We don't just walk away when we've installed the system and shown you how to use it. We'll manage the system for you, making sure that you're always getting optimum performance.

## Helpdesk

From time to time, things may go wrong or you may need help doing something. Whenever you need support, we'll be there. Just call our free 24-hour helpdesk and we'll help you out.

## Share the infrastructure, shrink the costs

We're now helping local authorities across the country share control room services with other authorities, reducing costs while maintaining service quality.

## Framework agreements

Procurement is simple and cost-effective with our services being part of the Crown Commercial Services framework agreements.



## A peek inside our portfolio

We know how to integrate technology from numerous world-class suppliers to give you an affordable, best-of-breed solution that does exactly what you need it to.

### **Command and Control centre**

We'll design and plan the layout, erect walls, install screens, cabling, networking, and all the IT equipment, data storage, and video management software you need.

### **Cameras for all situations**

We've got everything from static street cameras to highly portable mobile cameras, on-vehicle cameras to body-worn cameras.

### **Surveillance camera networks**

Point-to-point digital and analogue transmission services for high-quality, low-latency imagery.

### **Safety camera networks**

An ADSL (Asymmetric Digital Subscriber Line)-based service that transmits images and data from safety cameras to your Command and Control centre.

### **Mobile surveillance**

Apps to live stream high-quality video from local surveillance cameras straight to the smartphone of an operative on the ground and convert smartphones into surveillance cameras.

### **Convert existing cameras to wireless**

IP camera encoders will convert your existing surveillance cameras to wireless, giving you real flexibility.

# What can we do for you? Everything.

Call us today on **0800 032 0025** to talk about how we can help you stay safe and secure. Or head to **[bt.com/surveillance](https://www.bt.com/surveillance)**

#### Offices Worldwide

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