



## Factsheet

# Meraki SD-WAN from BT

## Powering business in a software-defined world

When your business relies on digital processes, you need technology that works harder for you. Our SD-WAN gives you better network visibility, and we manage it every step of the way. So you get the insight you need to make the right decisions for your business. While we keep your network running efficiently.

It's a new generation of networking. And it's powering the next generation of business.

### Our managed SD-WAN can help you:

- handle the ever-increasing traffic flowing through your network
- get more insight into how your applications are performing
- adapt your network quickly and easily as your business changes
- deal with the growing number of smart devices
- keep your network secure.

## A smarter way to run your network

### Less complexity, more visibility

Demand on your network fluctuates. Whether it's a regular surge in work activity or Black Friday shoppers flooding your website. We'll design and implement an SD-WAN solution that responds fast. One integrated dashboard gives you end-to-end network visibility. So you get powerful insights and can make informed decisions about your network.

### Bring out the best in your people

The slower your network, the longer it takes for your people to get things done. Our SD-WAN prioritises your business-critical applications, and pushes less important data onto the public internet. So the tools your teams need are at their fingertips. We'll deliver a tailored, end-to-end service. From a project management team guiding you through the rollout, to operation centres monitoring your network 24/7.

### Build a solid foundation for the future

When your growth relies on technology, you need a rock-solid foundation that can flex to your needs. With our managed SD-WAN you get better visibility, more flexibility and can optimise your network more effectively. So it's easier for you to embrace new technology.

### Secure the data flowing in and out of your network

New threats require new defences. As your business becomes increasingly digital, you need an infrastructure that adapts fast to cyberattacks. We automatically roll out security updates to all your sites through the cloud, so you don't have to worry about outdated firewalls or manual updates. And you can add advanced security features to detect against incidents and malware. It's all backed by Cisco Meraki's embedded security.

# We'll build you a tailored package – and manage it

We'll make the move to SD-WAN simple. Our accredited specialists will design a solution around your business. We'll manage your service rollout at every stage to make sure it all runs smoothly, with a single point of contact if you want to get in touch. Then we'll deliver, install, configure and test your network.

95%

We proactively detect over 95 per cent of issues before they impact our customers.

## The best in-life support

We manage your SD-WAN ourselves, so we'll be with you every step of the way. And you'll get the very best support, because:

- we proactively manage your network, 24/7, so you get complete peace of mind
- our UK-based managed service desk is just a call away to help you with any questions or issues you have
- your network reports faults automatically, and you can report on your network, assets and applications
- our tried-and-tested change process makes it easy to adjust your network whenever you need to
- you'll get a single service manager who'll carry out regular service reviews
- we'll automatically update security settings on all your devices, so you don't have to.

## Not all SD-WANs are equal

A better network makes your business run more smoothly. We deliver complex networks around the world, and we'll use this expertise to manage your service from end-to-end. It's all possible because we:

- have the UK's biggest fixed and mobile network – delivering outstanding coverage, capacity and resilience
- have partnered with market-leader Meraki to deliver a single, integrated and managed solution for your business
- work with the world's best SD-WAN providers – we're one of only five Cisco Gold Partners worldwide
- have 3,000 security experts monitoring our network and unrivalled security expertise, to help keep your network secure
- offer analytics and insights to help you make more informed decisions about your business and digital transformation strategy
- manage the end-to-end delivery of your service with fully scaled network operation centres.

Get on the road to a smarter digital future.

Visit [business.bt.com/solutions/keep-your-people-connected](https://business.bt.com/solutions/keep-your-people-connected)

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