



Outstanding reliability from the ultimate internet connection

BTnet. Dedicated internet access.



When internet connectivity is the cornerstone of your business, nothing less than a 100% availability SLA and scorching speeds up to 10Gbps will do.

Because it's a dedicated line, you don't share BTnet with anyone else. That means guaranteed bandwidth, 24/7, unlimited data usage, and no restrictions.

With BTnet, you'll always have access to your critical data, voice, video, and applications.

Eight reasons why BTnet is the ultimate internet connection

1. Ridiculously reliable

BTnet is your connection. You don't share it with anyone else. And that means you get speed and bandwidth you can rely on, all the time. No busy periods, no variable line quality, just a totally reliable and predictable service, backed up by a market-leading 100% availability SLA (Service Level Agreement).

2. Massive capacity, scorching speed

You get the same upload speed as you do for download, with a choice of speeds from 2Mbps to 10Gbps. Because it's truly unlimited, you can use it as much as you want: no caps, restrictions, traffic shaping, or fair use policies.

And it's optimised for high-quality voice and video calls as well as cloud applications, with an industry-leading latency less than 20ms; so no lag, no delay, and no jitter.

3. We keep our promises (and we've got an SLA to prove it)

We're confident BTnet won't let you down, which is why our SLA covers availability, latency, and delivery targets. But if something unexpected happens and we fall short of our high standards, we'll give you money back through service credits.

4. Bandwidth that keeps pace with your business

It's easy to change your internet speed to keep it in sync with your business. When you hit a busy period, you can increase it. Then, when things calm down, save money by reducing it.

5. We're where you are

We've got the best geographic network coverage in the UK as an end-to-end service provider. And with a range of connectivity options at our disposal, we can get you set up wherever you are.

6. If something's wrong, we'll fix it fast

In the rare event that anything goes wrong, our UK-based support team has your back. We'll go all out to get you back up and running within five hours: day, night, or weekend.

7. Wi-Fi, Guest Wi-Fi, and simple LAN all included

BTnet is available with optional Cisco Meraki managed equipment to connect your systems to your leased line. You'll also get Wi-Fi, loads of plug-and-play LAN ports, easy-set-up Guest Wi-Fi for your visitors, and control and monitoring through a web portal.

8. Great value for money

With free standard allocation of static IP addresses, free connection (subject to survey), and up to £2800 off any Excess Construction Charges, BTnet makes compelling financial sense.

With a range of options, it's easy to see why BTnet is the market-leading* leased line internet access service

If your business can't do without the internet, can you really do without these BTnet options?

BTnet Express

Are you looking for a dedicated internet service that's beyond broadband, has a low, fixed cost, and comes with quick delivery? BTnet Express might be for you.

You'll get the maximum speed possible at your site up to 30Mbps, with matching upload and download speeds. It's the perfect option if you're using SIP and Cloud Voice services, if you need a separate Guest Wi-Fi network, or you just want to make the leap from fibre broadband but don't need high download speeds.

And with the guaranteed performance of BTnet, it's backed up by our market-leading SLA.

Can't wait? Get faster installation with our Quick Connect option

If you're after one of our larger circuits, we can connect you sooner using Quick Connect. We install a lower speed circuit in advance of setting up your main service, which you can use while we're working on the main BTnet leased line.

When you're running on the main circuit, your Quick Connect acts as a low-cost back-up service.

Slash call costs with SIP and Cloud Voice

Combine BTnet with SIP Trunk and Cloud Voice so you can make calls over your internet connection and you won't need to pay for separate phone lines. Not only will you get crystal-clear quality and prioritised voice traffic, you'll get a lot more flexibility with how you manage your calls.

Ultimate resilience with a second circuit

We expect to keep you online, all the time. But sometimes things out of our control, like floods, fires, and destructive roadworks, can put a spanner in the works.

You can protect your connection with a second circuit and one of our resilience options: Backup, Failover, or Load Balancing.

(Let us know if you'd like a copy of our BTnet Resilience brochure.)

Cyber-attacks aren't going away. Help protect your business with BTnet Security

Where you've selected it, the Cisco Meraki equipment comes with a built-in managed security option, BTnet Security.

No upfront costs or need to buy any extra kit, just powerful, continuously updated security services for a fixed monthly charge: firewall, content filtering, anti-malware protection, and intrusion detection and prevention.



Choosing the best leased line connection for your business

BTnet is the UK's number 1 leased line internet service (as ranked by Netcraft) but we want you to be sure that it's the right choice for your business. To help you compare us with other providers offering a leased line, here's some questions you should be asking...

We have a 100% service availability target. Do they?

If not, why not? A 99.85% target still sounds impressive until you realise that means you are expected to be without internet access for 13 hours a year. That's a long time to be offline.

Who delivers and installs your service?

Some providers outsource delivery and installation, which can slow things down. We don't. We deliver and install BTnet ourselves (and our SLA includes delayed delivery).

Who's looking after your circuit and network?

Some providers rely on third parties to manage and maintain their network, which could slow fixes down if anything goes wrong. We take full responsibility for the whole circuit and network.

Can you claim against the SLA straightaway?

Some providers give themselves time to fix a fault before you can start claiming against their SLA. Not us. If you have a fault with our service, you can claim from the first minute (so you can be sure our repair engineers will get their skates on).

Are there any upfront costs or hidden fees?

Some providers will charge you more to pay anything more often than annually. Compare monthly, quarterly, and annual charges. With us, you'll pay quarterly (and there are no hidden extras).

Are you sharing your service?

Ask your provider to confirm in writing that you won't share the circuit with anyone else. With us, you'll always get a 1:1 fully uncontended service (that means it's all yours, yours, yours).

Can you change your bandwidth easily?

If you're in a seasonal business, you may need less bandwidth in the quiet times and more when you're busy. But if you're stuck with the same bandwidth all year, you're paying for something you don't use. Or worse still, being stuck and not able to upgrade when you need it. With us, you can easily change bandwidth to match seasonal fluctuations and future growth.

What's the latency like?

Latency is the delay before a transfer of data begins following an instruction for its transfer (like pressing 'send'). If you're making phone or video calls over the internet, or using cloud applications, low latency is essential. At less than 20ms guaranteed, ours is market-leading. And yes, it's covered in our SLA.

Can you upload as quickly as you download?

Symmetrical download and upload speeds are crucial if you're sending large digital files over the internet. Generally, broadband upload is slower than download, which is fine when you're at home. But business isn't about watching Netflix. With BTnet, upload and download speeds are the same. Be careful of quotes where upload speeds are different to download.

What else do you get for your money?

Unlike us, some providers may charge you for online usage reporting or router management. Check to see what you're getting for your money (and make sure that any extras you get are actually worth paying for).

Find out more at bt.com/btnet

For full details about BTnet and BTnet Security, including terms and conditions and Service Level Agreements (SLAs), see 'BTnet Leased Line within Broadband and Internet Services Terms of Agreement' at bt.com/terms

Offices Worldwide

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