



# To be your best, you need our best

Get the speed you need, backed up by 4G Assure,  
built-in security and 24/7 support

Business is unpredictable. You never know what's going to hit you from one moment to the next. So you need broadband that's always working at its best in the moments that matter most. That's why we've made our business broadband range even better – from up to 17Mbps Broadband to 314 Mbps Ultrafast. From a 4G backup connection that kicks in automatically, to priceless protection from cyber threats and ransomware attacks, our Enhanced broadband range comes with great value extras that really matter in business.

Here's what you'll get

#### **A connection that won't let you down**

With 4G Assure, you'll automatically switch to 4G if there's ever an issue with your main line. So it's even more reliable.

#### **Switch today and we could get you connected tomorrow**

We won't make you wait. We send out your Business Smart Hub and 4G Assure dongle as soon as you place your order.

#### **Peace of mind, 24 hours a day**

Device Protection by Symantec shields you against advanced cyber-threats and ransomware attacks. With it you can:

- protect your data – all day, every day
- get set up and started in under five minutes
- cover PCs, laptops, Macs and mobiles
- cover up to three different devices with one licence.

#### **Enhanced IT Support**

Your business relies on your IT. And you can rely on our help with:

- a UK-based support team, available 24/7
- cover for up to five PCs and laptops, plus mobiles, on all major operating systems
- just one phone call for help removing malware, completing system updates, and even setting up connected devices like printers.

## And there's more

No matter which Enhanced broadband package you choose, you'll also get all the basics that make for a great business connection

### Five million free wi-fi hotspots

Get free, unlimited access to the UK's largest wi-fi network. With five million hotspots nationwide, you'll always be able to get online – wherever work takes you.

### Business Smart Hub with Guest Wi-Fi

Get the UK's most powerful business wi-fi signal vs major UK broadband providers. And the option to give your customers brilliant, free wi-fi to keep them happy and coming back.

### Unlimited data

You're free to use as much data as you need – with no catches, caps or penalties.

### Free BT Sport app

Watch live sport you wouldn't get anywhere else on your smartphone or tablet – including all the action from the UEFA Champions League and Europa league.

### Our speed promise

If your connection drops below the minimum speed we promised and we can't fix it, you may be able to walk away, without penalty.

To find out more about our Enhanced broadband range, visit [business.bt.com/products/broadband-and-internet](https://business.bt.com/products/broadband-and-internet)

#### Broadband

BT Business Broadband requires a BT Business phone line. You'll need to sign up to a minimum contract. Terms and conditions apply. See [www.bt.com/terms](https://www.bt.com/terms) under the Broadband and Internet Services section for more information.

#### 4G Assure

4G Assure works over copper, fibre and static IP. Subject to you having adequate 4G signal and power at your site. We deliver 4G Assure the next day if you place your order by 12pm Monday to Friday and you pass credit checks. Orders placed at the weekend will be delivered on Tuesday or Wednesday for Bank Holidays. For full terms and conditions see [www.bt.com/terms](https://www.bt.com/terms) under the Broadband and Internet Services section.

#### Speeds

Speeds from up to 17Mbps to 314Mbps: Speed depends on line, time of day and geographical location.

#### BT Device Protection by Symantec and Enhanced IT Support

For terms and conditions see [www.bt.com/terms](https://www.bt.com/terms) under the Broadband and Internet Services section.

#### Speed promise

Before your service starts, we will provide you with the Minimum Guaranteed Access Line Speed and an estimate of the upload and download you may expect. If after 10 days from the start of your service your speed is regularly below this speed, you may contact BT and BT will try to fix it. If BT is unable to fix it, within 30 days, you may be able to terminate your service without paying any charges (other than for any service already received), but you must return any BT Hub. This will not apply where you are using 4G Assure either by choice or beyond its backup function. For more information visit [www.bt.com/terms](https://www.bt.com/terms) under the Broadband and Internet Services section for more details.

#### UK's largest wi-fi network

You can get onto our wi-fi as long as you're in one of our wi-fi hotspots and your device has wireless internet.

#### Smart Hub

Our Business Smart Hub has been tested against the following major broadband providers: Virgin Media, TalkTalk, Vodafone, XLN & Zen. Test results are based on the current competitor hub offering at the time of testing in June 2017.

#### Free BT Sport app

New customers only taking an Essential or Enhanced broadband package. The BT Sport app is for personal, non-commercial use and will only work on iOS7 and above, Android OS4.1, and Windows 10 smartphones and tablets. You can use the app to stream BT Sport programming on a maximum of two compatible devices at the same time. More info at [www.bt.com/terms](https://www.bt.com/terms) under the Broadband and Internet Services section.

You can get onto our wi-fi as long as you're in one of our wi-fi hotspots and your device has wireless internet.

For terms and conditions see [www.bt.com/terms](https://www.bt.com/terms) under the Broadband and Internet Services section.

Issued: January 2019

#### Offices worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

© British Telecommunications plc 2019  
Registered office: 81 Newgate Street, London EC1A 7AJ.  
Registered in England No: 1800000.

