Keep the people in your care connected with Virtual Visitor

Our range of managed tablets for secure video-calling
Visiting has been suspended

Facilities like hospitals and care homes have restricted visitors to stop the spread of coronavirus. This means many patients and residents aren’t able to see loved ones face-to-face.

Staff have tried to find solutions, including offering their personal phones to the people in their care. But sharing phones could compromise data security and risks spreading disease.

Given the risks to safety and security, hospital patients and care home residents need specialised technology to stay connected during the pandemic.

That’s why we developed Virtual Visitor – a range of managed tablets for secure video-calling.

“Our tablets were developed with Guy’s and St Thomas’

By collaborating with our technology partners and working closely with Guy’s and St Thomas’, we delivered the solution in just three working days. And we’re geared up to help other facilities introduce new technologies to manage the impact of coronavirus.”

Gerry McQuade
CEO of Enterprise, BT

Our tablets were developed with Guy’s and St Thomas’

We worked with the Life Lines Project and Guy’s and St Thomas’ to develop something very special: a 4G-enabled tablet that can be used in Intensive Care Units and other clinical environments.

The tablets are preconfigured with security services and video-calling apps, and come fitted with cases and screen protectors. They’re ready to use, right out the box.

After seeing the positive impact of the tablets in the trail with Guy’s and St Thomas’, we worked with our partners to equip 230 ICUs with more than a thousand devices in under a month.

Now we’re offering secure, managed tablets to wards and care facilities across the country.

“The Life Lines project found a simple, reliable and secure method for connecting patients, family members and medical teams. Importantly for us, the solution works with Trust information governance procedures.”

Professor Louise Rose
King’s College London
Ready to use
We deliver tablets that are already fully charged, loaded with apps and fitted with accessories.

Easy to clean
Our devices are equipped with wipeable cases and screen protectors. They can withstand regular rounds of cleaning with disinfectant.

Safe and secure
Virtual Visitor tablets are protected by market-leading mobile security software, so you can be certain they comply with data protection regulations.

Managed remotely
Our IT experts will support you. They’ll make sure the devices are maintained, so you don’t have to update their software yourself.

Connected to powerful 4G
Our tablets won’t use up your broadband bandwidth and slow down other users. They connect directly to the UK’s number one 4G network.

How to order
To place an order, get in touch with your account manager. They’ll ask you to choose from a range of tablets with data allowances and built-in security features. You’ll also pick out protective accessories at this stage.

After you’ve made this selection, there’s only one more choice for you to make: where do you want them delivered?

We’ll take them anywhere in the UK. And they’ll arrive ready to use.

The whole process should be quick and stress free. Our support team will keep you on track; and we’ll continue to look after you when your tablets start being used.

Contact your account manager

“Together, we’re able to help keep families connected when they cannot be near, which may help to dramatically reduce family and patient distress and could revolutionise the way we communicate with families in the future.”

Professor Louise Rose
King’s College London