A guide to our IP phone portfolio

BT Cloud Phone

Get started
We’ve tested and configured all our IP devices to make sure they work perfectly with our Cloud Phone service. So to make sure you experience the quality of calls you’d expect, only IP devices from our Cloud Phone portfolio can be used.
Overview

Our Cloud Phone IP Phones are an ideal choice for businesses of any size.

We configure them for you so they’re easy to set up and use, and will help to improve your voice communications. You can add more sites or users quickly and easily and benefit from improved functionality.

You may already be using our Cloud Phone service and are now looking to add more devices to your phone system. Or perhaps you’re switching to Cloud Phone and simply want the best phones for your business. Either way, we have a range of IP Phones to meet your needs. To highlight what we offer and to help you make a choice, we’ve summarised the key features and benefits of each phone or phone range.
Our IP phone portfolio

Designed to meet your day-to-day needs

BT Polycom VVX range
The Polycom range of IP phones offers something for every business, whatever your needs. Whether you’re looking for an entry-level phone that’s suitable for general use, a mid-range model that meets the communication demands of office workers and call attendants, or best-in-class desktop productivity and unified communications for busy professionals – there’s a model to suit you.

If you want crystal clear communications, enhanced collaboration and improved personal productivity, a Polycom phone is an ideal choice. Plus, you’ll get all the help you need to set up your phone, so you can hit the ground running.

BT Polycom VVX 250
Ideal for general office use and anyone handling a low to moderate number of calls.

The benefits
- Efficient call handling with a simple and intuitive user interface which makes navigation easy.
- HD ready for life-like conversations.
- Comes with a power supply unit and preconfigured for your Cloud Phone service so you just need to plug it in and you’re ready to go.

BT Polycom VVX 450
Mid range business phone ideal for SoHo, office staff and call centre workers

The benefits
- Modern design and colour display screen makes call handling simple.
- HD ready for life-like conversations.
- Comes with a power supply unit and preconfigured for your Cloud Phone service so you just need to plug it in and you’re ready to go.

BT Polycom VVX 601
Premium business phone ideal for corporate executives and business managers.

The benefits
- Large high-resolution colour screen with touchscreen functionality makes it easy to use.
- Gesture-based, smartphone like operation.
- HD ready for life-like conversations.
- Comes with a power supply unit and preconfigured for your Cloud Phone service so you just need to plug it in and you’re ready to go.

BT Polycom VVX450 or VVX601, complete with an Expansion Module
Turns the BT Polycom VVX450 or VVX601 into an attendant console for your receptionist or other admin staff who manage multiple calls on a daily basis.

The benefits
- Module has multi-function line keys that can be set up as busy lamp fields, speed dial or call appearance.
- No separate set up as power and signalling is provided by the host VVX.
Our IP phone portfolio

Answer calls from any desk

**BT Yealink W60P**
The BT Yealink W60P cordless phone is the ideal choice if you want a device that offers you mobility, while you’re in the office. Simply take the handset with you when you move from your desk and you won’t miss any calls.

The W60P uses industry standard Digital Enhanced Cordless Telecommunications (DECT) to ensure secure communications and the handset is HD ready for exceptional sound quality. You can have up to four handsets per base station (and each base station supports a maximum of one Cloud Phone user licence).

The benefits
- A phone that’s built for business — this is a flexible, cordless solution that’s ideally suited to small businesses.
- Improved customer service — you can take your phone with you when you’re away from your desk so you’re always available to answer calls.
- A more professional image — you get lifelike voice communications.
- Clear lines — the integrated Power over Ethernet (PoE) (Class 1) offers resistance to interference from mobile phone and other wireless devices.
- Energy-saving — due to the phone’s eco features.
Better for business

**BT Polycom IP 6000 Conference Phone**
The BT Polycom IP 6000 is an advanced conference phone that’s designed to deliver superior performance. With advanced features and remarkable voice quality, it transforms ordinary conference calls into interactive conversations that sound as natural as if you’re talking face-to-face. It’s designed for small to medium-sized rooms.

**The benefits**
- Unparalleled voice clarity – HD ready for more efficient and productive conference calls.
- Improved conference calls – Polycom’s patented Acoustic Clarity Technology delivers the best conference phone experience, with no compromises.
- Extensive coverage – a 12-foot microphone pickup, combined with Automatic Gain Control, means the IP 6000 delivers a performance far beyond the older SoundStation IP conference phones.
- Industry-leading SIP software – this phone uses the most advanced SIP endpoint software in the industry and offers you advanced call handling, security, and provisioning features.
- Compatibility – when used with our Cloud Phone service, this device maximises voice quality and feature availability, while simplifying management and administration.
- High-resolution display – allows robust call information and multi-language support.
Our IP phone portfolio

An affordable option packed with features

**BT Polycom OBi302 – Analogue Terminal Adaptor (ATA)**

It’s perfect for businesses that are new to IP technology as it gives you the capability to connect analogue devices to our Cloud Phone service. So you can protect and extend your investment in your existing analogue telephones, conference speakerphones and fax machines, as well as control your migration to IP voice with this affordable, reliable solution.

There’s no need to compromise on voice quality and features, or phone and fax capabilities, because the BT Polycom OBi302 ATA delivers on all counts. It delivers advanced features to keep employees connected and helps your business to serve customers, all on a highly secure BT network.

**The benefits**

- No compromise on voice quality – you get a high-quality Voice over Internet Protocol.
- High-quality, clear-sounding voice – that’s because the ATA has advanced voice quality-of-service (QoS) capabilities and uses the industry-leading voice Session Initiation Protocol (SIP) stack.
- Easier multitasking – you can send a fax, be on the phone and send an email all at the same time.
- Greater flexibility – includes two standard telephone ports, each with an independent phone number, for use with fax machines or analogue phone devices; one fast Ethernet WAN port and one fast Ethernet LAN port for local home or business network connection.
Features designed to keep your business talking

The BT Cloud Phone service gives you access to a comprehensive set of features to make it easier to manage your calls. And remember you also get these added-value extras.

Call logs
You can get a simple, or more detailed, itemised view of call activity across your whole estate from our Cloud Phone portal.

Mobile app
You can take your business, including your entire phone system, anywhere with our Cloud Phone service.

The mobile app (Android and iOS) works on tablets and smartphones and allows you to make and receive calls using the main business number (via 3G/4G* or wi-fi).

Meetings
Our ‘Meetings’ feature helps you reduce the time and cost spent on travel. When you’re in a different location to your customers and colleagues, you can host conference calls, share your desktop, and make video calls.

Fax
There’s no need for a separate fax machine. Cloud Phone can send and receive faxes as well as handle voice calls.

*Be mindful of data usage.
Device specifications

BT Polycom VVX 250
- 2.8 inch colour display.
- 320 x 240 pixel backlit LCD.
- 4 programmable line keys.
- Dual-port 10/100/1000 Ethernet.
- 1 x USB port.
- Dedicated RJ-9 headset port.
- Hearing aid compatibility to ITU-T P.370 and TIA 504A standards.

BT Polycom VVX 450
- 4.3 inch colour display.
- 480 x 272 pixel TFT LCD.
- 12 programmable line keys.
- Dual-port 10/100/1000 Ethernet.
- 2 x USB port.
- Dedicated RJ-9 headset port.
- Hearing aid compatibility to ITU-T P.370 and TIA 504A standards.

BT Polycom VVX 601
- 4.5 inch colour touchscreen display.
- 480 x 272 pixel TFT LCD.
- 16 programmable line keys.
- HD ready.
- Dual-port 10/100/1000 Ethernet.
- 2 x USB ports.
- Dedicated RJ-9 headset port.
- Hearing aid compatibility to ITU-T P.370 and TIA 504A standards.

BT Polycom VVX450 or VVX601, complete with an Expansion Module
- 5.0 inch colour display.
- 30 programmable line keys.
- 3 page keys for additional line appearances (102 in total).
- 480 x 800 pixel resolution.
- Power provided by Polycom VVX host phone.

BT Polycom VVX phones come with a power supply unit.
All devices come with a 12 month warranty.
Device specifications

Yealink W60P
- Wireless communications and HD ready for SIP based wideband technology.
- Up to four DECT cordless handsets can be paired.
- 1.8-inch colour LCD display.
- 11 hours talk time, 120 hours’ standby time.
- Can be desktop or wall mounted.
- Over the Air (OTA) update.
- The base station supports a maximum of one BT Cloud Phone user licence.
- Coverage: up to 30m indoors and 100m outdoors.

BT Polycom IP 6000 Conference Phone
- Voice pick up to 12 feet.
- White LED backlight with custom intensity control.
- HD ready.
- Call handling, security and provision features.
- Hi-res display.
- Shows call status.
- Integrated Power over Ethernet (PoE) that offers resistance to interference from mobile phone and wireless other devices.

Polycom – OBi302
- High-quality voice.
- Supports highly secure encryption-based methods for communication.
- Can be desktop or wall mounted.
- Easy installation and changes.
- Two standard ports.
We’re communication specialists and design everything to work perfectly together.

Your IP phone comes pre-configured for our Cloud Phone service so only IP devices from our Cloud Phone portfolio can be used with this service.

Find out more at bt.com/btcloudphone

Things you need to know
All prices exclude VAT. For more information, see http://bt.com/pricing.

Offices Worldwide
The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc’s respective standard conditions of contract. Nothing in this publication forms any part of any contract.
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