Set your phone system free

Get more flexibility and control over your calls with BT Cloud Voice SIP
Transform your existing phone system with the power of the cloud

With Cloud Voice SIP, your calls are made over your internet connection, rather than over a traditional phone line.

By connecting your phone system to the cloud, you’ll get more flexibility and control. Calls are always prioritised over other internet traffic, and there’s in-built resilience, so you’ll always have a great connection.

Moving your calls and phone numbers to Cloud Voice SIP is really straightforward; we’ll take care of everything so you don’t have to juggle lots of suppliers. You’ll even be able to take your phone numbers with you if you move premises.

Cloud Voice SIP works seamlessly with our other services, giving you access to a whole host of optional features. You can start by adding some optional extras to your system, or setting up remote workers to have the same call features they’d get in the office. You could even set up an entirely new office, anywhere you like, without having to spend a fortune on expensive hardware.
It’s more than just making calls

It’s your phone line, but the way you want it
Moving your calls from a traditional phone line to the internet can really cut your costs, because you can say goodbye to separate phone line rental. Choose from great value call packages to suit your business, or even add unlimited UK calls for ultimate peace of mind.

It’s your internet connection, but more valuable
Using your internet connection for both voice and data makes perfect sense. With Cloud Voice SIP, your calls will always take priority, even when your internet is busy. We’ll test everything thoroughly to make sure your connection can handle everything perfectly.

It’s your number, but with more choice
Choose a number from any UK region, or talk to us about transferring your existing numbers. You can have as many numbers as you like and, if you decide to move your business to new premises, you can take your numbers with you. Calls in the cloud can be answered wherever you choose. If you want to answer your Liverpool calls at your Nottingham office, that’s no problem either.

It’s your system, but with more control
Whether you’re buying a new phone system or looking to get the most out of your existing one, we’ll manage the whole setup process for you. Then, once you’re up and running, we’ll hand you the controls. Our secure online portal gives you access to all your company’s communications, making it easy to monitor calls, add or remove users, and set up call features. What’s more, if something happens, like a fire or flood, calls can be diverted automatically to mobiles or a backup network. No disruptions. No worries. You’re in control.

It’s perfect for today and ready for tomorrow
Cloud Voice SIP works hand in hand with our other services and gives you the option to combine features of your phone system with cloud-based features. You can set up new offices or remote workers, and connect them together. It’s perfect if you’re expanding or have more than one site.

We’re your partner, and we’re always with you
We’re with you every step of the way to make sure your transition to Cloud Voice SIP goes smoothly – from ordering and installation, right through to keeping things ticking. Our UK-based helpdesk is on hand whenever you need us, whether that’s for your BT internet connection, phone system, Cloud Voice SIP or other services we supply. We have all the support you need, all in one place.
BTnet leased line
With BTnet, you don’t share your bandwidth with anyone else. So you get exceptional speeds, with ultra low latency, all backed up by our market leading 100 per cent target availability SLA.

Superfast business fibre broadband
Our Superfast business fibre broadband gives you the extra speed to help your business succeed. It gives you download speeds up to 76Mbps, backed by our Business Smart Hub, 4G Assure, built-in security and 24/7 IT support.

The ideal connection for Cloud Voice SIP
We recommend our leased line or business fibre broadband. Here’s why:

• When you get your leased line or fibre broadband and Cloud Voice SIP service from us, we’ll do the legwork to make sure everything works perfectly together. And you’ll only have one supplier to work with. Us.
• We’ll make sure your calls get top priority over your internet traffic on our connections, so you’ll always get great quality calls.
• Our network has ultra low latency, which is vital for making the most of voice applications like Cloud Voice SIP. Better still, it’s guaranteed by our Service Level Agreement (SLA).
How to get in touch

Talk to us today about transforming your communications with BT Cloud Voice SIP.
business.bt.com/cloudvoiceSIP

BT Cloud Voice SIP requires BT business internet access or a compatible internet connection to support your voice and data needs. To see the full list of requirements, take a look at our terms and conditions in the IP Communications section at https://business.bt.com/terms.

Offices Worldwide
The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc’s respective standard conditions of contract. Nothing in this publication forms any part of any contract.

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