



Feel free to step away from your desk

Stay connected wherever you are in the office with Business DECT





Being at work doesn't always mean being at your desk

Plenty of us need to move around while we're working. Whether it's speaking to colleagues, meeting clients or spending time in warehouses and stock rooms, work doesn't stand still. But if you're often away from your desk, you might be missing important calls. And the opportunities they bring.

That's where Business Digital Enhanced Cordless Telecommunications (DECT) comes in. It's an IP phone system that works hand in hand with the Switch system you already have. So you get a reliable connection and top quality sound. And you can stay connected, wherever you are in the building.

How does it work?

Our DECT phones work with the phone system you already have. You can access all the same features and make calls wherever you need to be. Once you've picked the handsets you need from our range, you're good to go. And the DECT network will give your team the freedom to work on the go.

We'll make sure that your DECT phones get a great connection wherever you need it. If you struggle to get coverage in parts of your building, we can add more base stations and repeaters.

They'll boost your signal, so you'll have the freedom to move around wherever you like, without ever dropping a call. There's always the option to have a site survey done if you're not sure. That way we can measure your signal strength and make sure you have exactly what you need from the word go.

Business DECT works perfectly with MiVoice Business, MiCloud and IP Office.

Make and take calls anywhere in your building

Free up your staff

Giving your people the freedom to go where they're needed without missing a call can give your business a boost. It means they don't have to waste their time sitting and waiting for someone to phone them. It's an easy way to make everyone more productive.

Provide top-notch service

When you need to stay on the ball with your calls but you spend most of your time away from your desk, Business DECT is the answer. It puts you in easy reach of everyone. Wherever you are.

Save time

Cut out the hassle of long hold times. When everyone's got their phone with them, there's no need to keep callers waiting while you try and track someone down. They're straight through to the right person. And that can have a big impact on customer service.

Pick your perfect handset

People work in different ways. And they need different things from a phone. That's why we've got a choice of handsets. Our everyday business models work brilliantly for office-based staff, while our more rugged phones are perfect for those who need some extra features. And, they're more resistant to water, dust and accidental damage, so they're also ideal for places like warehouses and workshops.

Business phones



- 200 hours standby with 16 hours talk time
- Three-way conference on the phone
- Site survey mode to assess coverage
- Wired headset

Ruggedised phones



- 200 hours standby with 16 hours talk time
- Three-way conference on the phone
- Site survey mode to assess coverage
- Alarm features linked to an emergency number can even tell you when there's a man down
- 'Press to Talk' feature
- Bluetooth connectivity

Choose the right-sized system

We've got two options for you. The Single Cell system is perfect for businesses that need up to 20 Business DECT phones connected to their phone system. Larger businesses and buildings, such as colleges or hospitals, should go for the Multi-Cell system. It's designed for big workforces. In fact, it can support up to 1000 people all calling at the same time.

But what if your business is between the two – with plans to grow? In that case, you can install just one unit of a Multi-Cell system, then add other base stations as and when you need to.

At a glance: Which Business DECT system is best for you?

	Single Cell	Multi-Cell
Max number of cells	1	254
Max number of repeaters per base station	3	3
Max number of repeaters per system	3	100
Max number of users per base station	20	30
Max number of users per system	20	1000
Max number of simultaneous calls per base station	6	8
Max number of simultaneous calls per system	6	1000
Max number of calls per repeater	2	2

Want to know more? Visit bt.com/phonesystems

Offices worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

© British Telecommunications plc 2018
Registered office: 81 Newgate Street, London EC1A 7AJ.
Registered in England No: 1800000.

August 2018

