



For the opportunities
you can't miss

BT One Phone. Mobiles that put you and
your business in control of every call.



Acts like a mobile. Thinks like a phone system.

If you're the type of business that works on the move, or has offices all over the place, making sure everyone's ready to respond can be tricky.

That's where BT One Phone comes in.

It gives you the freedom of a mobile network, but with the superpowers of a cloud-based phone system. So, instead of managing everyone's business mobiles separately, you can join them all up and add clever rules around how your calls are handled.

"BT One Phone meant we only had one bill, one way of managing things, and one BT Local Business to call if I had a problem. That was really appealing to me."

Tom Scott,
operations manager, Plumbcare

How does it work?

BT One Phone does a lot of clever stuff, but getting started with it is pretty simple:



You can use your existing handsets (or you can buy new ones from us).

They give your phones superpowers.

Letting you manage both your calls and your mobiles.

All with the help of a mobile app and online portal.

The magic doesn't stop there.

You can add an indoor mobile network to your office, or set up desk phones.

So you can all share the same great features, with only one bill to worry about.

It puts you in control

Give everyone control of their business calls

Route your business numbers, including landlines and other mobiles, to your BT One Phone, and you're off. See who's free on the company directory before transferring a call. Set opening times for different numbers. Or switch off for time with family and friends.

Be the business that answers first time, every time

Set up call routing for your whole business through the online portal. Have a specific number that calls your whole sales team, for example. Or choose who to send calls to when you're in meetings with presence-based call routing.

Get all your mobiles under control

Control everyone's mobiles, in real time, with our online portal. It's easy to set up and remove users, cancel and block SIMs, or change your call routing on the spot. You can even add international roaming if you've got plans to jet off.

Stick inside your budget

Real-time reporting, data alerts and caps help you keep on top of who's using what. While unlimited UK minutes and texts, and a choice of data bundles to share mean you'll only have one predictable monthly bill. No shocks, no surprises.

Roam a bit further, for less than you'd think

You can use your allowance in the EU at no extra cost. Perfect if you do lots of travelling for business. And for a small daily fee, you can use it in up to 14 Business Zone countries or 53 World Zone countries that are specifically handpicked to meet the needs of business travelers.

To find out more, visit bt.com/business/btonephone

Keep your mobile data secure

From making sure your mobiles are password protected, to locking and wiping them remotely, you can add MobileIron Cloud security to keep your customer and business data protected and safe. Even if they fall into the wrong hands.

Get a dependable connection, wherever you need it

Wherever you're working, you'll have our great EE network backing you. It's got 4G signal in more places than any other UK provider.*

If the signal's not so strong inside your work building, our experts can install an indoor mobile network just for you. It'll make a big difference to your call quality. And when you're out and about, there's always wi-fi calling. It lets you make and receive calls as

normal, all via wi-fi. There's no special apps to install. Everything happens automatically, you'll just need to make sure you have a compatible phone.

Plus, with our five million free wi-fi hotspots across the UK, you'll never be far from a great connection.

Wi-Fi Calling

Call wherever there's wi-fi

We all know a place where the phone signal's a bit patchy. Well now you can call on your phone as normal wherever there's accessible wi-fi in places like cafés and airports.

No need for an app

Wi-Fi Calling is easy to use. Just connect to wi-fi and dial away. Calls and texts come out of your allowances as normal. You don't even need to download an app. So when there's no signal, there's no hassle staying in touch.

4G Calling

Browse superfast even on a call

On hands-free and using Google Maps? Or taking a work call and need to download a big document? With 4G Calling, you can call and browse at the same time. So instead of speeds dropping to 3G as you'd expect, 4G Calling keeps you running superfast.

Works together with Wi-Fi Calling

Using a phone with Wi-Fi Calling? 4G Calling will switch you instantly from wi-fi to mobile network and back again. So you'll always have the best connection – without any worries of being cut off.

Built for your business

Every business is different, so we've made sure BT One Phone can work around you. There are lots of options to choose from. You can add extras to your setup, like call recording and auto attendant, through the online portal. And if you're fans of Skype for Business, you can even sync your status on there with the one on your company directory.

And just because there's lots of choice, it doesn't mean things have to be complicated. In fact, we can talk through every option and help you set them up without a hitch.



Support at every step

From the moment you make your first enquiry, to the day when everyone's getting excited and trying out their new call features, and beyond; we're here to help.

Getting it right for you

First thing's first, we'll chat with you to understand your business needs and make sure that BT One Phone's right for you. We'll also help you to pick the features you need.

A speedy setup with zero fuss

We'll get one of our experts on the case to get you set up. They'll make sure everything runs smoothly so your customers won't even notice the change.

We'll back you up after you're set up

For the first few weeks, our experts will be on hand to make sure everything's running smoothly. After that, our UK-based service team are only ever a phone call away. There's even a self-serve portal.

Whether you want to start your BT One Phone journey today, get more information, or see how it's transformed businesses like yours, we're here to help.

Find out more: bt.com/business/btonephone

BT One Phone provides call management features through the portal, app and on the mobile network for controlling calls at a business and user level. Terms apply. See bt.com/terms.

BT One Phone portal: One license to access the portal included with each BT One Phone SME subscription. The portal allows users and administrators to manage their BT One Phone SME service. Minimum system requirements apply, see bt.com/terms for details. **Call and text allowance:** is for calling and texting UK mobiles and landlines starting 01, 02 03 and 07. Calls to 084, 087, 09 not included. Fair Use Policy applies to roaming in the Europe Zone. See bt.com/terms for further terms, details of countries covered by roaming and international allowances. **Business Zone and World Zone:** lets you to use your inclusive allowance of data, calls and texts to landlines and mobile numbers in the UK and the country you're roaming in. Business Zone and World Zone requires an extra fixed daily fee per device and excludes premium rate services, MMS and nongeographic numbers. See bt.com/pricing for more details. **Onsite Transmission Equipment:** where a BT One Phone SME device is in range of BT's Onsite Transmission Equipment, it will connect to the Onsite Mobile Network. Onsite Transmission Equipment is only compatible with the BT One Phone SME network and is for use in the UK only. **MobileIron Cloud security:** is subject to a 12 months minimum period of service. Additional charges may apply if you decide to terminate MobileIron Cloud security before the end of the minimum period of service. See mobileiron.com/en/solutions/multi-os-management for the list of minimum system and browser requirements. Only MobileIron Cloud security Bronze and Silver licences are available for small and medium businesses. Full terms on the use of MobileIron Cloud security can be found at bt.com/terms.



UK RootMetrics® Report H2 2018

*Mobile only. 4G speeds depend on location, number of users and plan. 4G only available on EE plans. Check your coverage at ee.co.uk/coverage. Compatible device required. **4G IN MORE PLACES THAN ANY OTHER UK NETWORK:** Based on results from the RootMetrics® UK RootScore® Report: H2 (Jul – Dec) 2018. Tested at locations across the UK with the best commercially available smartphones on 4 national mobile networks across all available network types, conducting over 25K randomly sampled test cycles. EE tests carried out using 4GEE Max tariff with uncapped speeds. Your experiences may vary. The RootMetrics award is not an endorsement of EE. Visit ROOTMETRICS.CO.UK for more details.

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