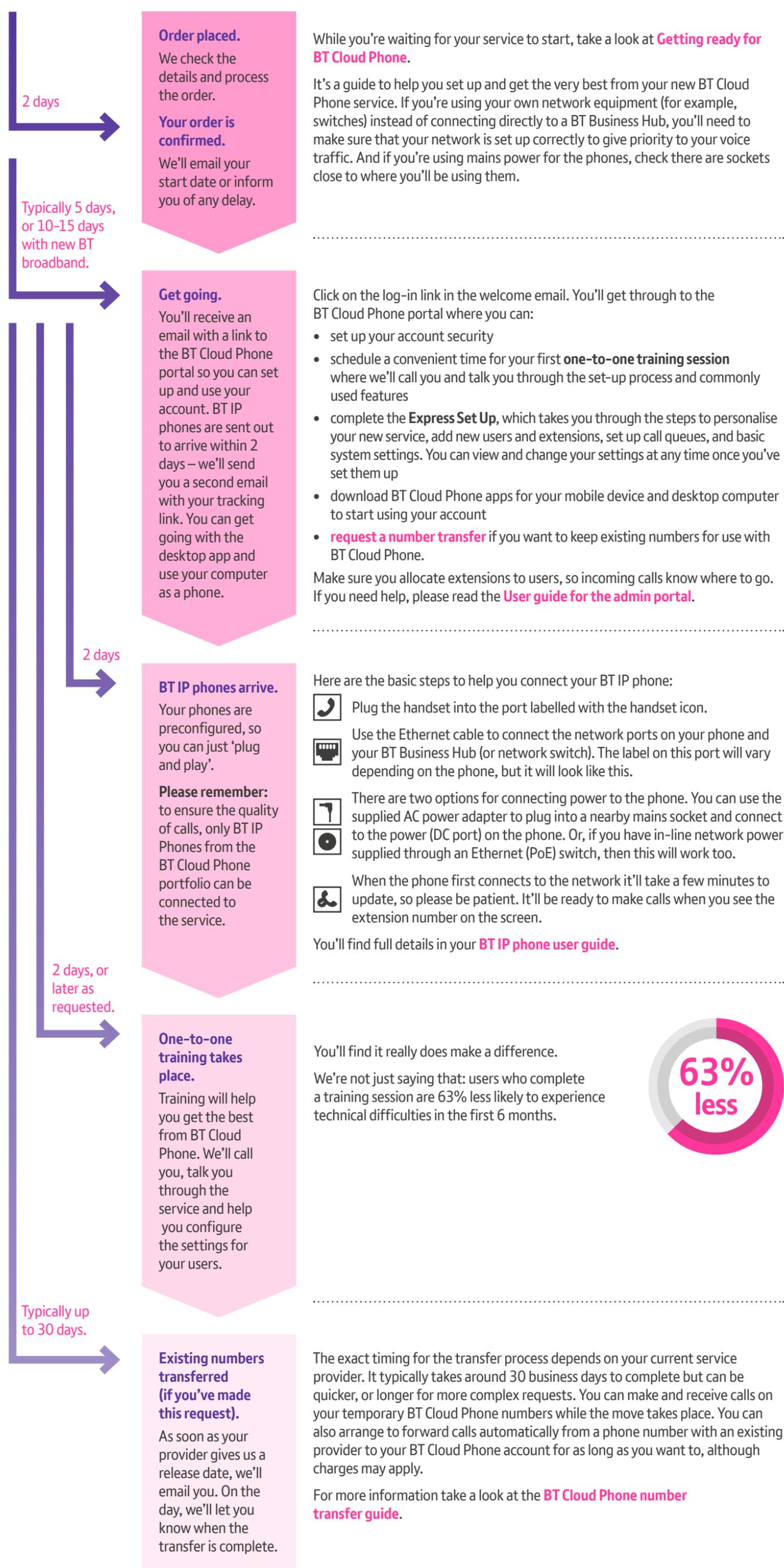


# BT Cloud Phone.

## What happens next?



### Your bills.

We'll bill you each month using the details you gave us with a summary of charges.

If you want to see a detailed breakdown of your BT Cloud Phone calls, you'll find this in the [Call Log](#) on the [BT Cloud Phone portal](#).

### Adding users and phones.

We've made it easy for you to order more user licences and phones through the [BT Cloud Phone portal](#).

As an administrator in the [BT Cloud Phone portal](#), go to **Phone system > Users** and click on **Add Users** to increase the number of extensions supported by your BT Cloud Phone account. To order phones, go to **Phone System > Phones & Devices** and click on **Add Devices**.

A [bandwidth test tool](#) is supplied so you can check that your access network and LAN can support extra users or whether you need to add more bandwidth.

### Your internet connection.

We'll have checked your requirements and suggested the most suitable internet connection for you when you first placed your order for BT Cloud Phone.

Get in touch with us if you add users, or make other changes that use bandwidth, so we can check that you still have the best internet connection for your voice and data needs.

### Getting advice and help.

We want to help you get to grips with the features available and make sure you have the support you need to get the most out of BT Cloud Phone.

Once you've signed in to the portal, you'll see the [Get Help](#) link in the top right-hand corner, or you can access it at: <https://support.btcloudphone.bt.com>. You'll find lots of useful 'how-to' articles, short video tutorials for common tasks and links to user guides.

If the [Help Centre](#) articles, guides and videos don't tell you what you need to know, or if you have any problems setting up or using your BT Cloud Phone system, you can contact BT Cloud Phone support on **0800 389 0598**.