



Missed calls

What is it?

Calling back missed calls directly.

Great for?

Quick and easy calling back a missed call from within the activity feed.

[Learn more >](#)



Music on hold

What is it?

Callers on hold can listen to selected music.

Great for?

Playing selected music while your caller is waiting.

[Learn more >](#)



Mobile app transcription

What is it?

Transcription for Android app.

Great for?

Viewing transcriptions after a call. Now available for 1:1 and group calls in the Microsoft Teams Android app.

[Learn more >](#)



Busy-on-busy

What is it?

Use a busy signal to hold your incoming calls.

Great for?

Handling your incoming calls when you're already in a call.

[Learn more >](#)



Simplified call delegation

What is it?

Select a delegate to answer your calls.

Great for?

Choosing a delegate to answer, or handle calls on your behalf.

[Learn more >](#)



Add a second device to your call

What is it?

Add a call to a second device.

Great for?

When you want to share a content from a different device.

[Learn more >](#)

