Webex Calling E911 location settings

For all users in North America to align with Emergency Calling Regulations, when you are out in a public place, **please** be sure to amend your **locations settings** in your Webex App Calling client before making outbound calls.

Enhanced E911 – Depending on your configuration the Webex App should detect a change in network address when you move to a new location and prompt you to confirm.

Step 1.
Click Calls tab

Step 2.
Select 'E911 settings' at bottom of the app

Step 3.
Select 'Calling' from the Settings menu

Step 4.
Edit address select or input your current location

Step 5.
Click Save

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Manual E911 - Depending on your configuration settings, you may need to manually change your location via the Help menu each time you move to a new external location.

Step 1.
From your Profile select Help

Step 2.
Select Emergency services disclaimer

Step 3.
Click Update location