



Imagicle Attendant Console is a feature rich platform integrated with One Cloud Cisco (OCC) for an improved interface and experience.

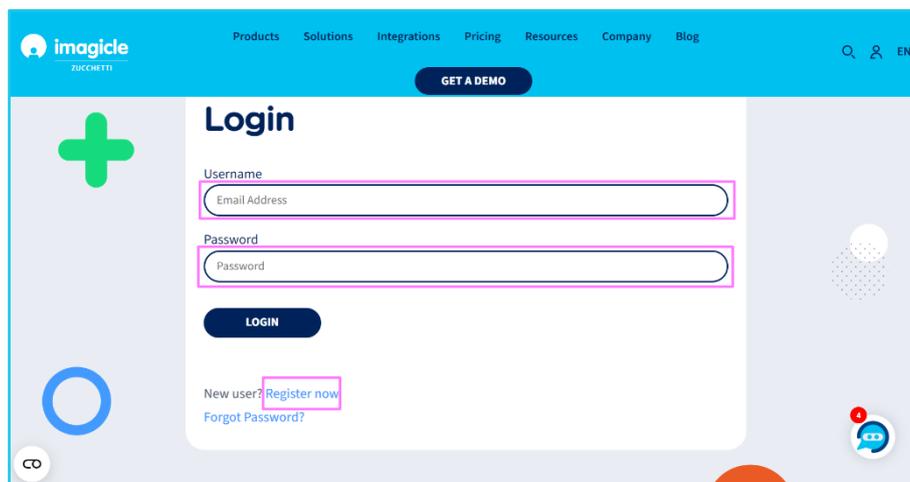
It will allow you to handle inbound and outbound calls based on roles assigned within the Imagicle platform.

## Imagicle Attendant Console Login

### Attendant Console – Setup options.

Imagicle Attendant Console can be downloaded from [Imagicle website](#). Once installed, a new username account will be created to allow you to login following below steps:

- Open the URL: [www.imagicle.com/en/login/](http://www.imagicle.com/en/login/).
- Click on **Register now** to create new account.
- Set up your **username** (e-mail) and **password**.
- You will receive a welcome notification to **Activate your account**.
- You will then be redirected to website to access your account.

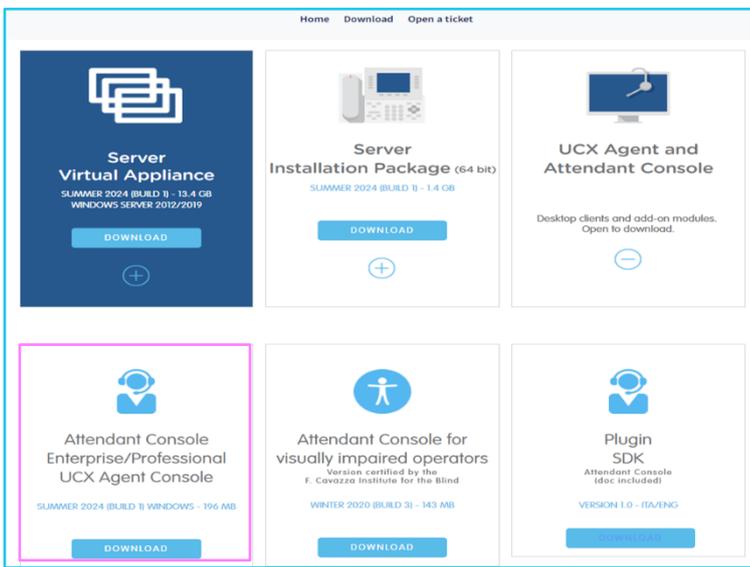


### Downloading the Imagicle UC Suite

- Upon successful login, Click on **Download** on the Home page.
- Select **UCX Agent and Attendant Console** from the download.
- You will be presented with a new screen.



**Note:** Some steps, screenshots and options may differ slightly depending on the application, browser, operating system, and software version you are using.



- Click on the **Attendant Console Enterprise UCX Agent Console** option.
- Follow the application installation instructions to download the console.
- Once downloaded,  console icon will appear on the screen.

**Note:** Each customer will be having a dedicated tenant and an IP address.

## Learn more.

- [Imagicle Attendant Console | User Adoption | BT Business >](#)
- [One Cloud Cisco | User Adoption | BT Business >](#)

Discover more at the [Adoption Hub >](#)

