Service reminder email

Send 1 week after launch

**We recommend you copy the content below into your internal communication template.**

Subject

**Genesys Cloud Contact Centre: We are here to help.**

Content

You have had access to Genesys Cloud Contact Centre for one week now. We hope you are finding it easy to use, but if you do have any questions or concerns remember we are here to help!

**Get the most out of your service now.**

To help you make the best use of your service please visit the [BT Adoption Hub](https://business.bt.com/user-adoption/genesys/cloud-contact-centre/). You will find everything you need including quick start guides, on-demand training, pro tips and more.

If you have any further questions or need any support, please contact **<insert information>**.

Kind regards  
**Internal Endorser**