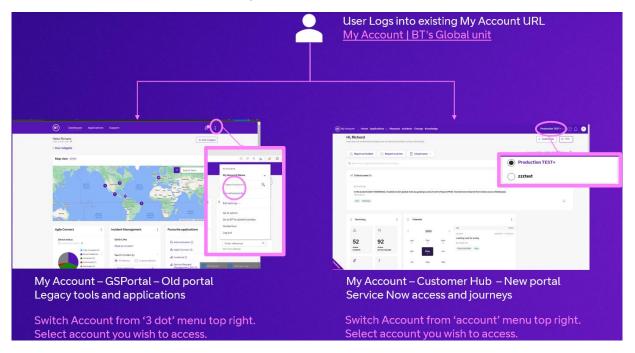
Help switching between accounts



As we migrate your accounts from old portal to new portal and give you access to Service Now journeys, we may need to allow you to keep using your old portal account for a time until all your data and journeys have been migrated.

- You can use the same Username and Password to access both old and new using 'Switch Account' feature.
- You will see that in the image below that it appears in different places on both old and new portals but effectively allows you to jump between the portals.



Learn more

Discover more at the <u>BT Adoption Hub ></u>

