



A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when BT provides you with support services in respect of the Complete Cloud Secure Service.

2 Duration Of The Processing Of Personal Data

Where BT provides support services to you, BT will Process the Customer Personal Data as set out in this Annex for as long as BT provides the support service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

3.1 The nature and purpose of the Processing of Customer Personal Data by BT includes:

3.1.1 As part of BT's support services, accessing a log of your information using an online portal in order to manage elements of the Complete Cloud Secure Service. Personal Data may form part of a log file or report and therefore become visible but will not be used for any other purpose.

4 Types Of Personal Data and Categories of Data Subjects

4.1 The types of Customer Personal Data Processed by BT or you will be:

- 4.1.1 website or IP Address;
- 4.1.2 MAC address;
- 4.1.3 name;
- 4.1.4 address;
- 4.1.5 telephone number;
- 4.1.6 email address;
- 4.1.7 company name; and
- 4.1.8 job title.

4.2 The Customer Personal Data will concern the following categories of Data Subjects:

- 4.2.1 your end users; and
- 4.2.2 your employees, directors and contractors.