



# Terms and Conditions for Online Starter

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These terms and conditions apply to Online Starter.

## 1. ONLINE STARTER

1.1 Online Starter comprises either:

- 1.2 (a) BT Web Hosting, BT Web Consult and Build and BT Tradespace services; or
- (b) Web hosting provided under the Get British Business Online initiative set out at <http://www.gbbo.co.uk/> ("GBBO Web Hosting") as agreed by BT, BT Web Consult and Build and BT Tradespace services

each known respectively as "the Starter Pack Services".

Customers who take the Starter Pack Services under (b) above will require a BT Business Connect Pay-As-You-Go account for billing purposes and the provision of email.

1.3 Subject to paragraph 1.4, to qualify for Online Starter, customers must enter into new contracts for all of the Starter Pack Services.

1.4 Customers with existing contracts for BT Web Hosting or GBBO Web Hosting can qualify for Online Starter by entering into contracts for both BT Web Consult and Build and BT Tradespace and paying the applicable charges.

## 2. CHARGES

2.1 The Customer will pay the standard charges applicable to the Starter Pack Services unless special charges apply to Customers who have or elect to take Online Starter.

2.2 Any special offers and / or discounts applicable to the Starter Pack Services will not apply to the charges payable for Online Starter unless expressly stated otherwise.

## 3. ADDITIONAL OPTIONS

The following additional options are available to Customers who have or elect to take Online Starter:

### 3.1 BT Book It

- (a) The Customer must enter into a separate contract for BT Book It which is provided subject to BT's standard terms and conditions for BT Book It Now.
- (b) BT Book It will be enabled on the Online Starter website and Tradespace.
- (c) The customer will pay the charges applicable to BT Book It when supplied with Online Starter.

### 3.2 BT Sell It

- (a) BT Sell It is available as an additional fixed price service and is provided as part of BT Tradespace.
- (b) Under this option, the designer will:
- (i) upload up to 5 products and incorporate the PayPal payment service into the Tradespace service; and

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- (ii) add links to the Customer's shop and Online Starter website.
- (c) The customer will pay the charges applicable to BT Sell It when supplied with Online Starter.

### **4. CANCELLATION**

- 4.1 If the Customer cancels the contract for Online Starter at any time before BT provides the Starter Pack Services the Customer will pay:
- (a) a cancellation charge of £50; and
  - (b) cancellation charges as specified in the standard terms and conditions for each of the Starter Pack Services and any additional options
- 4.2 BT will send the bill for the cancellation charge specified in 4.1 (a) to the address notified by the Customer to BT and:
- (a) payment is due on the date specified on the bill;
  - (b) payments made other than by direct debit or monthly payment plan will be collected by BT Payment Services Limited (a wholly owned subsidiary of BT) unless otherwise advised by BT. BT Payment Services Limited will levy a payment processing fee, as detailed in the BT Price List. The fee will be in addition to the cancellation charge;

#### **Late Payment**

- (c) if BT does not receive payment by the due date, BT may charge the Customer daily interest on late payments at a per annum rate equal to 7% above the base lending rate of the European Central Bank for the period beginning on the date on which payment is due and ending on the date on which payment is made;
- (d) if the Customer does not pay a bill, BT may instruct a debt collection agency to collect payment (including any interest and/or late payment charges) on its behalf. If BT instructs an agency, the Customer must pay BT an additional sum. This will not exceed the reasonable costs BT has to pay to the agency, who will add the sum to the Customer's outstanding debt on BT's behalf;
- (e) if the cancellation charge is not paid by the due date, BT may deduct this sum from any payment or credit due to the Customer under the Starter Pack Services contracts or any other contract with BT.

### **5. TERMINATION**

- 5.1 Termination of contract for one or more of the Starter Pack Services will result in the automatic termination of contract for all of the Starter Pack Services and any additional options.

#### **Termination Charges**

- 5.2 Termination charges (if any) as specified in the standard terms and conditions for each of the Starter Pack Services and any additional options will apply on termination of contract including contracts automatically terminated.

### **6. SECURITY**

The Customer is responsible for the proper use of any IDs, user names, personal identification numbers and passwords ("User Security Details"). If the Customer is required to disclose User Security Details to a BT employee in order for the employee to perform work under the Starter Pack Services contracts, the Customer must change the User Security Details without delay following completion of the work.

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### **7. GENERAL**

Except as expressly amended by these terms and conditions for Online Starter, BT's standard terms and conditions for the Starter Pack Services and additional options (if any) will apply