



UK Multi-Network IoT SIM Price Guide 1.3

This pricing applies for all new contracts from 1st July 2023.

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Section 1 – Generic Charges

1.1) SIM Charges

SIM Card Type	Price (per SIM Card)
Mini 2FF (M2M ruggedised)	£2.00
Micro 3FF (M2M ruggedised)	£2.00
Nano 4FF (M2M ruggedised)	£2.00
Chip MFF2 (VQFN8) (M2M ruggedised)	£2.00

Any replacement SIM cards will be charged at the prices stated in this Price Guide.

1.2) Transfers and Novations

Charge	Price
Minimum Administration Fee (per transfer or novation)	£500.00
Fee per SIM Card	£25.00

Either the Minimum Administration Fee or the Fee per SIM Card will be charged, whichever is greater.

1.3) Other charges

Charge	Price
Standard account set up fee	£2,500.00
SIM card activation fee	£0.50
SIM card suspension lifting fee	£3.00
Bespoke reports (per report)	£1000.00
Standard Private APN set up fee	£1000.00
Standard Private APN monthly recurring charge	£300.00



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Section 2 – Domestic Traffic Charges

Pricing for traffic originated and terminated within the UK.

2.1) Domestic Voice Charges (£ per minute)

Standard call types:

Call type	Peak/Off-Peak
On-net (EE to EE)	£0.10
Landline (EE to landline)	£0.10
Off-net (EE to other UK networks)	£0.10

Other call types:

Call type	Peak/Off-Peak
Calls to M2M Support on 0800 0790162 and out of hours Technical Support 07896 526285	£0.10
Calls to 09 Premium rate numbers	Not available
All other call types	£0.10

Note that UK Multi-Network IoT SIMs are provisioned with an Isle of Man phone number and voice calls made to devices with a UK Multi-Network IoT SIM will be charged in accordance with the calling party's price plan.

2.2) Domestic SMS Charges (£ per message)

Traffic type	Peak/Off-Peak
On-net (EE to EE)	£0.03
Landline (EE to landline)	£0.03
Off-net (EE to other UK networks)	£0.03



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2.3) Domestic Packet Switched Data (PSD) Charges (£ per MB)

Data transfer
£0.25

- Data rounding per session charged in increments of KB
- Subscriptions connected will be able to access 5G, 4G and 3G (subject to availability)
- All Subscriptions connected will be subject to a Minimum Activation Term of 30 days
- All data usage contributes to Minimum Spend