

This pricing applies for all new contracts from 1st January 2022

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Section 1 – Generic Charges

1.1) SIM Charges

SIM Card Type	Price (per SIM Card)
2FF (M2M ruggedised)	£2.00
3FF (M2M ruggedised)	£2.00
MFF2 (VQFN8) (M2M ruggedised)	£2.00
4FF (M2M ruggedised)	£2.00

Any replacement SIM cards will be charged at the prices stated in this Price Guide.

1.2) Transfers and Novations

Charge	Price
Minimum Administration Fee (per transfer or novation)	£500.00
Fee per SIM Card	£25.00

Either the Minimum Administration Fee or the Fee per SIM Card will be charged, whichever is greater.

1.3) CDR Charges

Charge	Price
300 pooled CDRs/device/month	£0.00
Per additional block of 300 CDRs/device/month	£0.02

1.4) Other charges

Charge	Price
Standard account set up fee	£2,500.00

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SIM card activation fee	£0.50
Bespoke reports (per report)	£1000.00

1.5) Essential additional charges

These charges are only applicable if the customer has agreed and contracted for a data-only package.

Charge	Price
Per SIM for voice activation per month fee	£0.05
Per SIM for SMS activation per month fee	£0.05
Per SIM for voice and SMS activation per month	£0.10

Section 2 – Domestic Traffic Charges (all accounts)

Pricing for traffic originated and terminated within the UK (Zone 1).

2.1) Domestic Voice Charges (£ per minute)

Standard call types:

Call Type	Peak/Off-Peak
On-net (EE to EE)	£0.10
Landline (EE to Landline)	£0.10
Off-net (EE to other UK networks)	£0.10

Other call types:

Call Type	Peak/Off-Peak
Calls to M2M Support on 0800 0790162 and out of hours Technical Support 07896 526285	£0.10
Calls to 09 Premium rate numbers	Not available
All other call types	£0.10

2.2) Domestic Circuit Switched Data (CSD) (dial up) Charges (£ per minute) (non-Essential account only)

Traffic Type	Peak/Off-Peak
On-net (EE to EE)	£0.10
Landline (EE to Landline)	£0.10



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Off-net (EE to other UK networks)	£0.10
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2.3) Domestic SMS Charges (£ per message)

Traffic Type	Peak/Off-Peak
On-net (EE to EE)	£0.03
Landline (EE to Landline)	£0.03
Off-net (EE to other UK networks)	£0.03

2.4) Domestic Packet Switched Data (PSD) Charges (£ per MB)

Data transfer
£0.25

2.5) Domestic Packet Switched Data (PSD) Charges High Usage (£ per GB)

UK Domestic 50GB Rate Plan		
Monthly charge	Data Allocation (GB)	Overage Rate
£50.00	50	£1 per GB

- Data Allocation is per Subscription – no aggregation across multiple Subscriptions.
- UK domestic data only (Roaming is available at the rates set out in this BT Control Price Guide).
- Packet Switch Data (PSD) only - No voice, no SMS or CSD services.
- Data rounding per session for Overage Rate charged in increments of KB.
- Subscriptions Connected will be able to access 5G, 4G and 3G (subject to availability).
- All Subscriptions Connected will be subject to a Minimum Activation Term of 30 days.
- All data usage contributes to Minimum Spend.

Section 3 – Roaming Traffic Charges (non Essential Accounts)

Pricing for traffic originating outside the UK.

Note that Mobile Terminated SMS are only chargeable (where applicable) if the originating SMS is sent from the BT Control Centre provisioning portal.

3.1) Voice Roaming Charges (£ per minute)



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Roaming Zone	Receiving calls whilst abroad (Mobile Terminated)	Making calls whilst abroad (Mobile Originated)
Zone 2	£0.035	£0.135
Zone 3	£0.035	£0.135
Zone 4	£1.08	£1.08
Zone 5	£3.00	£3.00

3.2) Circuit Switched Data (CSD) (dial up) Roaming Charges (£ per minute)

Roaming Zone	Receiving calls whilst abroad (Mobile Terminated)	Making calls whilst abroad (Mobile Originated)
Zone 2	£0.035	£0.135
Zone 3	£0.035	£0.135
Zone 4	£1.08	£1.08
Zone 5	£3.00	£3.00

3.3) SMS Roaming Charges (£ per message)

Roaming Zone	Receiving SMS whilst abroad (Mobile Terminated)	Sending SMS whilst abroad (Mobile Originated)
Zone 2	£0.00	£0.04
Zone 3	£0.00	£0.04
Zone 4	£0.30	£0.30
Zone 5	£0.60	£0.60

3.4) Packet Switched Data (PSD) Roaming Charges (£ per MB)

Roaming Zone	Data transfer
Zone 2	£0.35
Zone 3	£0.35
Zone 4	£5.00
Zone 5	£20.00



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Section 4 - Standard Zones (non Essential accounts)

Zone	Destinations
Zone 1 UK (Home zone)	EE UK
Zone 2 EU Footprint networks	Orange Armenia, T-Mobile Austria, Orange Belgium, T-Mobile Croatia, Radiomobil Czech, Orange France, T-Mobile Germany, Cosmote Greece, T-Mobile Hungary, Vox Luxembourg, Orange Moldova, T-Mobile Netherlands, Orange Poland, T-Mobile Poland, Cosmote Romania, Orange Romania, Orange Slovakia, T-Mobile Slovakia, Orange Spain, Orange Switzerland
Zone 3 Europe	Austria, Belgium, Bulgaria, Channel Islands (Guernsey and Jersey), Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Isle of Man, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland
Zone 4 Rest of World A	Afghanistan, Albania, Algeria, Argentina, Armenia, Australia, Bahrain, Belize, Benin, Bermuda, Bhutan, Bosnia and Herzegovina, Botswana, Brazil, Burkina Faso, Burundi, Cameroon, Canada, Cape Verde, Caribbean, Chile, China, Columbia, Congo, Dominican Republic, Ecuador, Egypt, El Salvador, Gabon, Ghana, Guyana, Hong Kong, India, Indonesia, Iraq, Israel, Ivory Coast, Japan, Jordan, Kenya, Kuwait, Macedonia, Madagascar, Malaysia, Maldives, Mali, Mauritius, Mexico, Moldova (Republic of), Monaco, Mongolia, Montenegro, Morocco, Namibia, Netherland Antilles, New Zealand, Nicaragua, Niger, Nigeria, Oman, Pakistan, Panama, Peru, Philippines, Puerto Rico (USA), Qatar, Reunion Islands, Russia, Saudi Arabia, Senegal, Serbia, Sierra Leone, Singapore, South Africa, South Korea, Sri Lanka, Taiwan, Tajikistan, Tanzania, Thailand, Tunisia, Turkey, Uganda, Ukraine, United Arab Emirates, Uruguay, USA, Vietnam, Yemen, Zambia
Zone 5 Rest of World B	Air and Maritime, Andorra, Angola, Azerbaijan, Bangladesh, Belarus, Bolivia, Brunei Darussalam, Cambodia, Central African Republic, Chad, Cook Islands, Costa Rica, Cuba, Democratic Republic of Congo, Djibouti, Equatorial Guinea, Ethiopia, Falkland Islands, Faroe Islands, Fiji, French Guiana, French Polynesia, Gambia, Georgia, Greenland, Guam, Guatemala, Guinea, Guinea Bissau, Honduras, Iran, Kazakhstan, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libya, Macau, Malawi, Mauritania, Montserrat, Mozambique, Myanmar, Nepal, Palau, Palestine, Papua New Guinea, Paraguay, Rwanda, San Marino, Satellite, Seychelles, Sudan, Suriname, Swaziland, Syria, Togo, Turkmenistan, Uzbekistan, Vanuatu, Venezuela, Zimbabwe



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Rounding rules:
In Zone 1, data sessions are not rounded; voice/CSD CDRs are rounded up to the nearest second before any overage charges are calculated.
In Zones 2 and 3, each data session is rounded up to the nearest KB and voice/CSD CDRs to the nearest second before any overage charges are calculated.
In Zones 4 and 5, each data session is rounded up to the nearest 10KB and voice/CSD CDRs to the nearest minute before any overage charges are calculated.
Overage is charged per KB unless stated otherwise in your BT Control Centre Account Commercial Terms.

Section 5 - Roaming Traffic charges (Essential accounts)

Pricing for traffic originating outside the UK.

5.1) Voice Roaming Charges (£ per minute)

Roaming Zone	Receiving calls whilst abroad (Mobile Terminated)	Making calls whilst abroad (Mobile Originated)
Outside UK (Essential Zone 2 and 3)	£1.00	£4.50

5.2) SMS Roaming Charges (£ per message)

Roaming Zone	Receiving SMS whilst abroad (Mobile Terminated)	Sending SMS whilst abroad (Mobile Originated)
Outside UK (Essential Zone 2 and 3)	£0.01	£1.5



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5.3) Packet Switched Data (PSD) Roaming Charges (£ per MB)

Roaming Zone	Data transfer
Outside UK (Essential Zone 2 and 3)	£15

Rounding rules:

For all zones, data sessions are not rounded; voice/CSD CDRs are rounded up to the nearest second before any overage charges are calculated.

Overage is charged per KB unless stated otherwise in your BT Control Centre Account Commercial Terms.



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Section 6 - Standard Roaming Zones (Essential accounts)

Zone	Destinations
Essential Zone 1 UK (Home zone)	EE UK
Essential Zone 2 EU + USA Footprint networks	Austria, Belgium, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, USA, Channel Islands, Isle of Man
Essential Zone 3: Rest of World	Bosnia and Herzegovina, Botswana, Brazil, Burkina Faso, Burundi, Cameroon, Canada, Cape Verde, Caribbean, Chile, China, Columbia, Congo, Dominican Republic, Ecuador, Egypt, El Salvador, Gabon, Ghana, Guyana, Hong Kong, India, Indonesia, Iraq, Israel, Ivory Coast, Japan, Jordan, Kenya, Kuwait, Macedonia, Madagascar, Malaysia, Maldives, Mali, Mauritius, Mexico, Moldova (Republic of), Monaco, Mongolia, Montenegro, Morocco, Namibia, Netherland Antilles, New Zealand, Nicaragua, Niger, Nigeria, Oman, Pakistan, Panama, Peru, Philippines, Puerto Rico(USA), Qatar, Reunion Islands, Russia, Saudi Arabia, Senegal, Serbia, Sierra Leone, Singapore, South Africa, South Korea, Sri Lanka, Taiwan, Tajikistan, Tanzania, Thailand, Tunisia, Turkey, Uganda, Ukraine, United Arab Emirates, Uruguay, USA, Vietnam, Yemen, Zambia, Air and Maritime, Andorra, Angola, Azerbaijan, Bangladesh, Belarus, Bolivia, Brunei Darussalam, Cambodia, Central African Republic, Chad, Cook Islands, Costa Rica, Cuba, Democratic Republic of Congo, Djibouti, Equatorial Guinea, Ethiopia, Falkland Islands, Faroe Islands, Fiji, French Guiana, French Polynesia, Gambia, Georgia, Greenland, Guam, Guatemala, Guinea, Guinea Bissau, Honduras, Iran, Kazakhstan, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libya, Macau, Malawi, Mauritania, Montserrat, Mozambique, Myanmar, Nepal, Palau, Palestine, Papua New Guinea, Paraguay, Rwanda, San Marino, Satellite, Seychelles, Sudan, Suriname, Swaziland, Syria, Togo, Turkmenistan, Uzbekistan, Vanuatu, Venezuela, Zimbabwe



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Rounding rules:

In Zone 1, data sessions are not rounded; voice CDRs are rounded up to the nearest second before any overage charges are calculated.

In Essential Zones 2 and 3, each data session is rounded up to the nearest 10KB and voice CDRs to the nearest minute before any overage charges are calculated.

Overage is charged per KB unless stated otherwise in your EE Connect Account Commercial Terms.