



## A Note On 'You'

'You' and 'your' mean the Customer.

## Data Processing Annex

### 1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the Rapid Connectivity Case Solution.

### 2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the Rapid Connectivity Case Solution as set out in this Annex for as long as BT provides the Rapid Connectivity Case Solution and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

### 3 The Nature And Purpose Of The Processing Of Personal Data

3.1 The service provides you with a Rapid Connectivity Case Solution.

3.2 BT and its Sub-Processor Processes any information that is generated by your use (or your employees', agents' or subcontractors' use) of the Rapid Connectivity Case Solution. This will include processing Personal Data to help configure, provide device management and deliver the services. In addition, BT and its Sub-Processors also provide you with access to the supplier portals and reporting services.

### 4 Types Of Personal Data and Categories of Data Subjects

4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you may be:

- 4.1.1 First name;
- 4.1.2 Last name;
- 4.1.3 Company name
- 4.1.4 address;
- 4.1.5 telephone number;
- 4.1.6 email address;
- 4.1.7 Job title;
- 4.1.8 authentication details;
- 4.1.9 Serial number;
- 4.1.10 IMEI;
- 4.1.11 MAC Address;
- 4.1.12 MSISDN;
- 4.1.13 IP Address;
- 4.1.14 device usage information (e.g. data usage, latency, bandwidth and signal quality);
- 4.1.15 device location data (approximate - last point of network connection);

This list is not exhaustive as you will specify what Customer Personal Data is Processed.

4.2 The Customer Personal Data will concern the following categories of Data Subjects:

- 4.2.1 your end users; and
- 4.2.2 your employees, directors and contractors.

This list is not exhaustive as you will specify what Customer Personal Data is Processed.