



## A Note On 'You'

'You' and 'your' mean the Customer.

## Data Processing Annex

### 1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the BT Mobile Voice Recording Service.

### 2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the Mobile Voice Recording Service as set out in this Annex for as long as BT provides the Mobile Voice Recording Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

### 3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 Mobile Voice Recording Service provides the ability for Customers to record, store and retrieve inbound and/or outbound calls and capture text messages made over the Network.
- 3.2 Only minimum amount of data necessary is collected and processed by BT.
- 3.3 The Customer acknowledges and agrees that it is a Data Controller of any Personal Data processed by the Service and that BT and/or its Sub-Processor are authorised to process such Personal Data.

### 4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you may be:

- 4.1.1 name;
- 4.1.2 address;
- 4.1.3 telephone number
- 4.1.4 email address;
- 4.1.5 job title;
- 4.1.6 company name;
- 4.1.7 contact records;
- 4.1.8 usage records (call data records and text messages records);
- 4.1.9 identity management - user profiles;
- 4.1.10 mobile call recordings and SMS captures; and
- 4.1.11 potentially any category of data (where you are the data Controller).

This list is not exhaustive as you will specify what Customer Personal Data is Processed.

- 4.2 The Customer Personal Data may concern the following categories of Data Subjects:

- 4.2.1 your employees;
- 4.2.2 your customers or third parties; and
- 4.2.3 any Data Subject (as controlled by you).

This list is not exhaustive as you will specify what Customer Personal Data is Processed.