

Data Processing Annex for SOAR-as-a-Service

A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the Service.

2 Duration Of The Processing Of Personal Data

2.1 BT may Process the Customer Personal Data for the Service for as long as BT provides the Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Laws.

3 The nature and purpose of the Processing of Customer Personal Data

- 3.1 The nature and purpose of the Processing of Customer Personal Data by BT includes:
 - 3.1.1 providing a service through which BT deploys or provides the Customer with Playbook(s) which configure system based automated responses, on a Customer's SOAR Platform, to "web threats" on a Customer's IT system.

4 Types Of Personal Data and Categories of Data Subjects

- 4.1 In the course of providing the Services BT may have access to Personal Data contained on the Customer's SOAR Platform including but not limited to:
 - 4.1.1 email address:
 - 4.1.2 security incident metadata;
 - 4.1.3 usernames;
 - 4.1.4 IP Address.

This list is not exhaustive as the Customer will specify and is responsible for what Customer Personal Data is accessible to BT in their SOAR Platform.

- 4.2 The Customer Personal Data will concern the following categories of Data Subjects:
 - 4.2.1 Customer's end users; and
 - 4.2.2 Customer's employees, directors, contractors and third parties.

This list is not exhaustive as the Customer will specify and is responsible for any other categories of Data Subjects accessible to BT in their SOAR Platform.