



A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the BT Services under your agreement with BT.

2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the Satellite Access Service as set out in this Annex for as long as BT provides the Satellite Access Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 BT provides a VSAT satellite access service for you, your users, your customers and your third parties to also use.
- 3.2 To provide the service and support repairs, BT and our partners process basic personal information to enable the services selected by you.
- 3.3 Where BT also provides you with access to a self service, or service monitoring/diagnostics capability, Personal Data such as user IDs and passwords are controlled by BT.

4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you will be:

- 4.1.1 name;
- 4.1.2 gender;
- 4.1.3 e-mail Address(s);
- 4.1.4 postal Address;
- 4.1.5 country of Residence;
- 4.1.6 phone Number;
- 4.1.7 contact Notes from Calls;
- 4.1.8 personal Views on BT;
- 4.1.9 other location data;
- 4.1.10 contact Records;
- 4.1.11 notes/Records;
- 4.1.12 user ID/Login/Account;
- 4.1.13 passwords;
- 4.1.14 identity Management;
- 4.1.15 any Living Person;
- 4.1.16 person Contact Details;
- 4.1.17 authentication / Identity;
- 4.1.18 consumer Customer;
- 4.1.19 business Sole Trader / SMEs;
- 4.1.20 name of Customer;
- 4.1.21 position; and
- 4.1.22 job Title

- 4.2 The Customer Personal Data will concern the following categories of Data Subjects:

- 4.2.1 your employees;
- 4.2.2 your customers or third parties; and
- 4.2.3 any Data Subject (as controlled by you).