



A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the BT Services under your agreement with BT.

2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the BT BGAN Service as set out in this Annex for as long as BT provides the BT BGAN Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 BT provides a VSAT satellite access service for you, your users, your customers and your third parties to also use.
- 3.2 To provide the service and support repairs, BT and our partners process basic personal information to enable the services selected by you.
- 3.3 Where BT also provides you with access to a self-service, or service monitoring/diagnostics capability, Personal Data such as user IDs and passwords are controlled by BT.

4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you may be:

- 4.1.1 name;
- 4.1.2 email address;
- 4.1.3 postal address;
- 4.1.4 phone number;
- 4.1.5 contact notes from calls;
- 4.1.6 other location data;
- 4.1.7 signatures;
- 4.1.8 contact records;
- 4.1.9 notes/ records;
- 4.1.10 personal data traffic and communications records;
- 4.1.11 user ID/ Login/ Account;
- 4.1.12 passwords;
- 4.1.13 name of customer;
- 4.1.14 position;
- 4.1.15 job title;
- 4.1.16 company; and
- 4.1.17 supplier representatives

- 4.2 The Customer Personal Data will concern the following categories of Data Subjects:

- 4.2.1 your employees;
- 4.2.2 your customers or third parties; and
- 4.2.3 any Data Subject (as controlled by you).