



## A Note On 'You'

'You' and 'your' mean the Customer.

## Data Processing Annex

### 1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the Wholesale SIP Trunking Service.

### 2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process Personal Data for the Wholesale SIP Trunking Service as set out in this Annex for as long as BT provides the Wholesale SIP Trunking Service and for as long as BT may be required to Process Personal Data in accordance with Applicable Law.

### 3 The Nature And Purpose Of The Processing Of Personal Data

3.1 BT will provide you with a White Label Service which gives you the right to access and use a network based IP telephony Service which allows you to either connect your existing PBX to a Media Gateway or, where possible, directly to the Service and provide IP telephony calls comprising of:

3.1.1 the Standard Service Components; and

3.1.2 any of the Service Options that are selected by you as set out in any applicable order.

3.2 BT Processes Personal Data in relation to the Service.

3.2.1 The Service requires unique username and login credentials for you to access your Service configuration portals.

3.2.2 BT records Personal Data such as name, title (if provided) and email address in order to send you your login credentials.

3.2.3 BT records your user's address, which is needed for Emergency Call details in case they ever have to phone the Emergency Services organisations.

### 4 Types Of Personal Data and Categories of Data Subjects

4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you may be:

4.1.1 name;

4.1.2 e-mail address(s);

4.1.3 address

4.1.4 phone number;

4.1.5 contact records;

4.1.6 identifiers provided by devices, applications, tools and protocols;

4.1.7 call records;

4.1.8 data consent (evidence or obtaining) marketing preferences/stop requirements;

4.1.9 account rights;

4.1.10 position;

4.1.11 job title;

4.1.12 type of business organisation; and

4.1.13 supplier representatives.

This list is not exhaustive as you will specify what Personal Data is Processed.

4.2 The Personal Data may concern the following categories of Data Subjects:

4.2.1 your employees, directors and contractors.

This list is not exhaustive as you will specify what Personal Data is Processed.