



## A Note On 'You'

'You' and 'your' mean the Customer.

## Data Processing Annex

### 1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the Wholesale Fixed Line Text Service.

### 2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the Wholesale Fixed Line Text Service as set out in this Annex for as long as BT provides the Wholesale Fixed Line Text Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

### 3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 The BT provides a message Service that enables customers on your network to send a message via BT's network direct to a fixed line telephone either via a text or voicemail.
- 3.2 BT Processes basic user information (address and telephone number type details) to enable the Service to be provided and to be billed correctly.
- 3.3 Basic user information may need to be accessed to help with network or platform fault issues.

### 4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you may] be:
  - 4.1.1 Personal Service Identifier.
- 4.2 The Customer Personal Data may concern the following categories of Data Subjects:
  - 4.2.1 your end users; and
  - 4.2.2 your employees, directors and contractors.