



A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the Wholesale Ethernet Service.

2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the Wholesale Ethernet Service as set out in this Annex for as long as BT provides the Wholesale Ethernet Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 BT provides an ethernet network and access service for our customers and their customers to enable the transmission of data and voice services across.
- 3.2 BT provides a national managed service that Processes basic personal information to enable the services selected by you. BT also provides you with access to a self-service ordering and repair portal(s) as well as a pricing platform. The Personal Data such as user IDs and passwords are controlled by BT. Allocation of end user accounts is managed and controlled by you.
- 3.3 The Service generates network service reports that include service details who are either your contacts or third parties.

4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you may be:

- 4.1.1 personal service identifier;
- 4.1.2 products purchased or subscribed to;
- 4.1.3 contact records;
- 4.1.4 equipment provided;
- 4.1.5 notes/records;
- 4.1.6 correspondence relating to customer care;
- 4.1.7 user ID/login/account;
- 4.1.8 passwords;
- 4.1.9 validation details/shared secret questions;
- 4.1.10 identity management;
- 4.1.11 account rights;
- 4.1.12 name of customer;
- 4.1.13 position;
- 4.1.14 job title;
- 4.1.15 type of business organisation;
- 4.1.16 customer or supplier employee identifier;
- 4.1.17 company;
- 4.1.18 supplier representatives;
- 4.1.19 employee identifier;
- 4.1.20 assignment details;
- 4.1.21 employee organisational data;
- 4.1.22 job description, job title, job data (grade, hour);
- 4.1.23 skills (CV, skills profile, qualifications, experience); and
- 4.1.24 contingent workforce indicator (contingent worker).

This list is not exhaustive as you will specify what Customer Personal Data is Processed.

- 4.2 The Customer Personal Data may concern the following categories of Data Subjects:



- 4.2.1 your end users; and
- 4.2.2 your employees, directors and contractors.

This list is not exhaustive as you will specify what Customer Personal Data is Processed.