



A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the Wholesale Calls Service.

2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the Wholesale Calls Service as set out in this Annex for as long as BT provides the Wholesale Calls Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 BT will provide you with the PSTN telephony service known as Wholesale Calls.
- 3.2 BT Wholesale Calls Service provides you with order portals where Customer Personal Data is captured to enable your employees to have accounts, login, be validated and use the Wholesale Calls Service accordingly.
- 3.3 BT may also provide you with an application called "SPHUR" which generates CLI usage information and any Customer Personal Data that is captured through SPHUR is used for login and validation purposes only.

4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you may be:

- 4.1.1 name;
- 4.1.2 e-mail address;
- 4.1.3 phone number;
- 4.1.4 identifiers provided by devices, applications, tools and protocols;
- 4.1.5 call barring preferences;
- 4.1.6 job title; and
- 4.1.7 type of business organisation.

This list is not exhaustive as you will specify what Customer Personal Data is Processed.

- 4.2 The Customer Personal Data will concern the following categories of Data Subjects:

- 4.2.1 your end users; and
- 4.2.2 your employees, directors and contractors.

This list is not exhaustive as you will specify what Customer Personal Data is Processed.