



A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the Voice Carrier pre – selection Service.

2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the Voice – Carrier pre –selection Service as set out in this Annex for as long as BT provides the Voice – Carrier pre-selection Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 BT provides telephone call origination services for you and your customers and third parties to use.
- 3.2 The Services route calls based on a prefix agreed with you.
- 3.3 The signalling on each call between BT and you may include both originating and dialled telephone numbers (Personal Data) for onward routing, billing, verification and in compliance with regulation imposed by Ofcom.
- 3.4 The Services generate call records that may include both originating and dialled telephone numbers (Personal Data) that are used to generate bills to you in relation to the Service.
- 3.5 These call records are stored by BT for a minimum of one year, in order to comply with regulation and to assist in addressing any billing disputes between us or assisting any relevant authority with a lawful request for such information.
- 3.6 These call records may be processed by BT in order to identify artificially inflated traffic, other types of fraud or nuisance calls.

4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its SUPERVISors or you may be
 - 4.1.1 name;
 - 4.1.2 gender;
 - 4.1.3 call records;
 - 4.1.4 user ID/login/account;
 - 4.1.5 passwords;
 - 4.1.6 identity management;
 - 4.1.7 customer or supplier employee identifier;
 - 4.1.8 account rights;
 - 4.1.9 company;
 - 4.1.10 position;
 - 4.1.11 job title; and
 - 4.1.12 supplier representatives.
- 4.2 The Customer Personal Data may concern the following categories of Data Subjects:
 - 4.2.1 your end users; and
 - 4.2.2 your employees, directors and contractors.

This list is not exhaustive as you will specify what Customer Personal Data is Processed.