



A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the BT IP Voice Service.

2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the BT IP Voice Service as set out in this Annex for as long as BT provides the BT IP Voice Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

3.1 BT will provide you with an IP communications Service known as IP Voice Services (IPVS) the Service.

3.2 BT Processes Personal Data in relation to the End User of the Service.

3.2.1 The Service requires unique username and login credentials for each End User to access their service configuration portals.

3.2.2 This means we have to capture Personal Data such as name, title (if provided) and email address in order to send the End User their credentials.

3.2.3 We need to know the End Customers address, this is needed for Emergency Call details in case the End Customer ever has to phone the Emergency Services Organisations.

4 Types Of Personal Data and Categories of Data Subjects

4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you may be:

4.1.1 name;

4.1.2 gender;

4.1.3 e-mail address;

4.1.4 postal address;

4.1.5 contact number;

4.1.6 associated persons;

4.1.7 identifiers provided by devices, applications, tools and protocols;

4.1.8 Call records;

4.1.9 recordings;

4.1.10 company;

4.1.11 position; and

4.1.12 job title.

This list is not exhaustive as you will specify what Customer Personal Data is Processed.

4.2 The Customer Personal Data may concern the following categories of Data Subjects:

4.2.1 your End Users; and

4.2.2 your employees, directors and contractors.

This list is not exhaustive as you will specify what Customer Personal Data is Processed.