



## A Note On 'You'

'You' and 'your' mean the Customer.

## Data Processing Annex

### 1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the Ethernet Multi-Service Interconnect Links Service.

### 2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the Ethernet Multi-Service Interconnect Links Service as set out in this Annex for as long as BT provides the Ethernet Multi-Service Interconnect Links Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

### 3 The Nature And Purpose Of The Processing Of Personal Data

3.1 BT Provide a connectivity product which allows Communication Providers to interconnect into our national broadband products. This interconnect product is a dumb pipe which simply transfers data traffic between the CPs network and the BT broadband network.

3.2 BT maintain personal contact information for the technical contacts with the CPs but no end user account or end user customer information is processed.

### 4 Types Of Personal Data and Categories of Data Subjects

4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you may be:

- 4.1.1 name;
- 4.1.2 gender;
- 4.1.3 e-mail address(s);
- 4.1.4 postal address;
- 4.1.5 contact number;
- 4.1.6 contact notes from calls;
- 4.1.7 opinions written on a person;
- 4.1.8 name of customer;
- 4.1.9 job title;
- 4.1.10 type of business organisation;
- 4.1.11 customer or supplier employee identifier;
- 4.1.12 account rights;
- 4.1.13 company;
- 4.1.14 position;
- 4.1.15 job title; and
- 4.1.16 supplier representatives.

4.2 The Customer Personal Data may concern the following categories of Data Subjects:

- 4.2.1 your employees, directors and contractors.