



A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the BT Media IP Nexus Service.

2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the BT Media IP Nexus Service as set out in this Annex for as long as BT provides the BT Media IP Nexus Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 BT provides a high-capacity network service to you and your customers and third parties to also use.
- 3.2 BT provides a managed platform that Processes basic business information to enable the services selected by you.
- 3.3 The Service generates incident reports that include contacts who are either your contacts or third parties.

4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you may be:

- 4.1.1 name;
- 4.1.2 gender;
- 4.1.3 e-mail address(s);
- 4.1.4 postal address;
- 4.1.5 country of residence;
- 4.1.6 contact number;
- 4.1.7 signatures;
- 4.1.8 contact records;
- 4.1.9 correspondence relating to customer care;
- 4.1.10 user ID/login/account;
- 4.1.11 passwords; and
- 4.1.12 identity management.

This list is not exhaustive as you will specify what Customer Personal Data is Processed.

- 4.2 The Customer Personal Data may concern the following categories of Data Subjects:

- 4.2.1 your end users; and
- 4.2.2 your employees, directors and contractors.

This list is not exhaustive as you will specify what Customer Personal Data is Processed.