



## A Note On 'You'

'You' and 'your' mean the Customer.

## Data Processing Annex

### 1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the BT Call Mapping Service.

### 2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the BT Call Mapping Service as set out in this Annex for as long as BT provides the BT Call Mapping Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

### 3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 BT provides you with a voicemail Service that you can offer to your end users.
- 3.2 BT Processes basic user information (address and telephone number type details) to enable the voicemail Service to be provided and to be billed correctly.
- 3.3 Basic user information may need to be accessed to help with network or platform fault issues.

### 4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you may be:
  - 4.1.1 Personal Service Identifier.
- 4.2 The Customer Personal Data may concern the following categories of Data Subjects:
  - 4.2.1 your end users; and
  - 4.2.2 your employees, directors and contractors.