



A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the BT One Voice SIP Trunking Service.

2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the BT One Voice SIP Trunking Service as set out in this Annex for as long as BT provides the BT One Voice SIP Trunking Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 BT provides a SIP Trunking Service that allows telephony calls to be originated and/or terminated in IP.
- 3.2 Limited data is Processed by BT as the Service only utilises originating and terminating Calling Line Identifiers or IP addresses which is unlikely to be Personal Data in the hands of BT. BT considers this data to be pseudonymised.
- 3.3 BT provides billing information and utilises end user usage data.

4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you will be:
 - 4.1.1 website or IP address;
 - 4.1.2 name;
 - 4.1.3 address;
 - 4.1.4 telephone number;
 - 4.1.5 email address;
 - 4.1.6 job title;
 - 4.1.7 company name;
 - 4.1.8 contact records;
 - 4.1.9 identity management - user profiles;
 - 4.1.10 call and usage records; and
 - 4.1.11 voice and voice mail recording.
- 4.2 The Customer Personal Data will concern the following categories of Data Subjects:
 - 4.2.1 your employees;
 - 4.2.2 your customers or third parties; and
 - 4.2.3 any Data Subject (as controlled by you).