



## A Note On 'You'

'You' and 'your' mean the Customer.

## Data Processing Annex

### 1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the BT Services under your agreement with BT.

### 2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the One Mobile Secure Devices Service as set out in this Annex for as long as BT provides the One Mobile Secure Devices Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

### 3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 BT One Mobile secure access has been developed to allow mobile employees to connect to the corporate network simply and securely anywhere in the world, via fixed or wireless networks.
- 3.2 The service utilises asset information including operating system, applications used and also if the mobile device being used is the property of the end user. The service captures and uses information relating to the applications and content including the business mails and documents that the end user is using.
- 3.3 BT supports BT customers in the implementation of security policies including the automated upgrading of operating systems and or applications through distribution of software. A log of such activity is kept for BT Customer audit trail and compliance purposes, including any prompts / actions and escalations relating the end user activity required to assure compliance.

### 4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you will be:
  - 4.1.1 End user asset details (mobile devices);
  - 4.1.2 Applications loaded and used by end user;
  - 4.1.3 Actions and or escalations that the end user is accountable for (eg: for removing or updating insecure applications or content from their device); and
  - 4.1.4 Documents that may be encrypted may contain any kind of personal information on any living data subject.
- 4.2 The Customer Personal Data will concern the following categories of Data Subjects:
  - 4.2.1 your employees;
  - 4.2.2 your customers or third parties; and
  - 4.2.3 any Data Subject (as controlled by you).