



A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the BT Managed Firewall Security Service.

2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the BT Managed Firewall Security Service as set out in this Annex for as long as BT provides the BT Managed Firewall Security Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

3.1 The nature and purpose of the Processing of Customer Personal Data by BT includes:

- 3.1.1 providing a service that allows you to configure your BT Managed Firewall Service implementing rules by which source and destination IP Addresses, protocols, Users and applications can be controlled via the CSP;
- 3.1.2 monitoring traffic traversing the BT Managed Firewall Security Service to enforce the rules and CSPs implemented on the Security Appliance;
- 3.1.3 sharing Customer Personal Data with the suppliers of BT Equipment or Customer Equipment or sub-contractors as may be necessary for the provision and management of the BT Managed Firewall Service including installation, maintenance and resolution of Incidents;
- 3.1.4 if you have selected the Threat Emulation Service, Customer Personal Data being sent automatically from Security Appliances or Software to cloud-based infrastructure operated by the supplier for threat emulation and assessment;
- 3.1.5 accessing a log of customer IP Addresses, MAC addresses and Users, together with attempted URL and website visits by those addresses and Users, using an online Portal in order to provide you with reports.

4 Types Of Personal Data and Categories of Data Subjects

4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you will be:

- 4.1.1 website or IP Address of destination;
- 4.1.2 IP Address of source device;
- 4.1.3 MAC address of source device;
- 4.1.4 business contact details including:
 - 4.1.4.1 name;
 - 4.1.4.2 address;
 - 4.1.4.3 telephone number;
 - 4.1.4.4 email address;
 - 4.1.4.5 job title;
 - 4.1.4.6 company name; and

4.1.5 contact records.

4.2 The Customer Personal Data will concern the following categories of Data Subjects:

- 4.2.1 your employees;
- 4.2.2 your customers or third parties; and
- 4.2.3 any Data Subject (as controlled by you).