



A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the BT Hybrid Cloud Backup and Replication Service.

2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the BT Hybrid Cloud Backup and Replication Service as set out in this Annex for as long as BT provides the BT Hybrid Cloud Backup and Replication Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

3.1 BT will provide you with a backup and/or disaster recovery capability. You may use the Service to protect your IT environment and data against loss or corruption. You are able to create and manage your back up and disaster recovery ("DR") policies, and restore data or service using a self service portal.

3.1.1 BT Processes (hosts) any information that you (or your employees, agents or subcontractors) upload.

3.1.2 BT has no control or oversight of the nature of the data that is being stored on its servers, or the purpose that you are fulfilling in such storage.

3.1.3 You are accountable for the control of Personal Data uploaded and Processed to the BT Service and this could include any type of Personal Data relating to any Data Subject.

4 Types Of Personal Data and Categories of Data Subjects

4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you will be:

4.1.1 website or IP address;

4.1.2 name;

4.1.3 address;

4.1.4 telephone number;

4.1.5 email address;

4.1.6 job title;

4.1.7 company name; and

4.1.8 contact records.

This list is not exhaustive as you will specify what Customer Personal Data is Processed.

4.2 The Customer Personal Data may concern the following categories of Data Subjects:

4.2.1 your employees;

4.2.2 your customers or third parties; and

4.2.3 any Data Subject (as controlled by you).

This list is not exhaustive as you will specify what Customer Personal Data is Processed.