



A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the BT Video Managed Services.

2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the BT Video Managed Services as set out in this Annex for as long as BT provides the BT Video Managed Services and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 BT provides a video collaboration and conferencing platform for you, your customers and third parties to use. The BT Video Managed Services extend to interconnecting with your third party providers of compatible network collaboration services around the globe.
- 3.2 The BT Video Managed Services Processes basic personal information to enable the services selected by you. BT also provides you with access to a self-service capability and Personal Data such as user IDs and passwords are controlled by BT. BT does not Process Personal Data relating to the setup and configuration of the BT Video Managed Services by you.
- 3.3 As the BT Video Managed Services include bridging features, you understand that bridge numbers, Personal Data and content generated during collaboration events (which can be recorded) will be Processed by your third party provider.
- 3.4 Due to the nature of the BT Video Managed Services, Personal Data across all categories could be Processed, e.g.: included within video collaboration session recordings but for these, you are the data Controller.

4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you may be:

- 4.1.1 website or IP Address;
- 4.1.2 name;
- 4.1.3 address;
- 4.1.4 telephone number;
- 4.1.5 email address;
- 4.1.6 job title;
- 4.1.7 company name;
- 4.1.8 contact records;
- 4.1.9 usage records (call, internet or router logs);
- 4.1.10 identity management - user profiles;
- 4.1.11 call recordings; and
- 4.1.12 video call recording.

This list is not exhaustive as you will specify what Customer Personal Data is Processed.

- 4.2 The Customer Personal Data may concern the following categories of Data Subjects:

- 4.2.1 your employees;
- 4.2.2 your customers or third parties; and
- 4.2.3 any Data Subject (as controlled by you).

This list is not exhaustive as you will specify what Customer Personal Data is Processed.