



A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the BT Managed DDoS Security Service.

2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the BT Managed DDoS Security Service as set out in this Annex for as long as BT provides the BT Managed DDoS Security Service and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 BT provides protection against Distributed Denial of Service (DDoS) cyber attacks on a non BT network.
- 3.2 For the basic transport service component, no Personal Data is utilised by BT beyond that needed for provisioning, assurance and billing purposes. The Service operates at layer 3 and utilises IP Addresses. This in itself may not be Personal Data if the IP Address is allocated to a host or device, although the data may be "pseudonymised" i.e.: it could be possible for BT or you to "triangulate" back to a location or an end User identifying usage behaviour.
- 3.3 The DDoS Service identifies traffic or usage anomalies or patterns that could suggest an attack is commencing and then diverts the traffic to prevent it impacting your networks, systems and applications. The traffic may be unwittingly generated from a device and IP Address belonging to any Data Subject.

4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you will be:
 - 4.1.1 website or IP Address.
- 4.2 The Customer Personal Data will concern the following categories of Data Subjects:
 - 4.2.1 your employees; and
 - 4.2.2 any Data Subject (as controlled you).