



A Note On 'You'

'You' and 'your' mean the Customer.

Data Processing Annex

1 Subject Matter Of The Processing Of Personal Data

This Data Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the Security Log Management Services.

2 Duration Of The Processing Of Personal Data

BT or its Sub-Processor will Process the Customer Personal Data for the Security Log Management Services as set out in this Annex for as long as BT provides the Security Log Management Services and for as long as BT may be required to Process the Customer Personal Data in accordance with Applicable Law.

3 The Nature And Purpose Of The Processing Of Personal Data

- 3.1 BT provides Security Log Management Services which combine data collection, analysis and problem solving to ensure your threat detection and compliance needs are met.
- 3.2 BT can collect every one of your organisation logs from all connected data sources, including networking, servers and applications. BT can also give you the ability to access and audit vital data immediately by preserving all logs in unaltered form, providing a variety of reporting templates and presenting valid statistical comparisons across all platforms and applications. BT works to efficiently extra log information (parsing) and ensure that no personal information is extracted as part of the log collection process.
- 3.3 Analysis of system logs does not require the Processing of personal information, save where IP addresses could be associated to end users or considered "pseudonymised" and triangulated to an individual by you.

4 Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by BT or its Sub-Processors or you will be:
 - 4.1.1 website or IP address;
- 4.2 The Customer Personal Data will concern the following categories of Data Subjects:
 - 4.2.1 your employees;
 - 4.2.2 your customers or third parties; and
 - 4.2.3 any Data Subject (as controlled by you).